

**Quick Install Guide**  
Please see page 1

# SKYROUTE<sup>TM</sup>

## Wireless Communications



## Installation Manual

**WARNING:** This manual contains information on limitations regarding product use and function and information on the limitations as to liability of the manufacturer. The entire manual should be carefully read.

version 2.3

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### FCC COMPLIANCE STATEMENT

CAUTION: Changes or modifications not expressly approved by Digital Security Controls Ltd. could void your authority to use this equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 and Part 22 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orient the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

The user may find the following booklet prepared by the FCC useful: "How to Identify and Resolve Radio/Television Interference Problems". This booklet is available from the U.S. Government Printing Office, Washington D.C. 20402, Stock # 004-000-00345-4.  
FCC ID: PED-SKYROUTE1

### INDUSTRY CANADA COMPLIANCE STATEMENT

This Class B digital apparatus meets all requirements of the Canadian interference-causing equipment regulations.  
Cet appareil numérique de la Classe B respecte toutes les exigences de règlement sur le matériel brouilleur du Canada.  
IC: 160A-182355A  
The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.



**WARNING: To satisfy FCC RF exposure requirements for mobile transmitting devices, a separation distance of 30 cm or more should be maintained between the antenna of this device and persons during device operation. To ensure compliance, operation at closer than this distance is not recommended.**

# SKYROUTE QUICK INSTALL GUIDE

**IMPORTANT:** You must be enrolled with **CONNECT 24** to activate a Skyroute transceiver. If you are not already enrolled, please call 1-888-955-5583 in Canada or 1-888-251-7458 in the U.S. at least 24 hours prior to your first activation.

## **STEP 1 – DETERMINE BEST SIGNAL LOCATION** (See Section 5.1)

Connect the Skyroute transceiver to a 7 Ah battery, as described in Section 5.1. Determine the best location for signal strength. If good signal strength cannot be found, an antenna extension or relocation may be required.

## **STEP 2 – CONNECT THE SKYROUTE TO THE PANEL** (See Section 5.13)

Mount and connect the Skyroute to the control panel as shown in Section 5.13.

## **STEP 3 – PROGRAM THE SKYROUTE** (See Section 6)

Enter \*8 + **Installer Code** to enter Programming Mode. Go to section 803, and program the following sections:

### **DEFAULT THE SKYROUTE - Section [99]**

Select the Default option as described in Section 6.1 of this manual:

- For FULL REPORTING.....enter 00 into Section [99]
- For FALLBACK REPORTING.....enter 11 into Section [99]
- For GENERIC REPORTING.....enter 22 into Section [99]

The Skyroute module will automatically restart, and default to the new setting.

### **PROGRAM THE ZONE DEFINITIONS - Sections [01] through [04]**

- Program the Zone Definitions as described in Section 6.2.

### **SELECT THE CELLULAR CHANNEL - Section [06]**

The Skyroute transceiver is defaulted for Channel B. If you require Channel A (see the SID List for the channel of the cellular service provider in your area), perform the following:

- In Section [06], TURN OFF OPTION 2, and TURN ON OPTION 1 (Press # to exit section [06])
- In Section [10], enter the transmission time of day in 24-hour format (HHMM).

**NOTE:** Due to the volume of wireless traffic generated by test signals, please select a time which is NOT on the :30 minute marks (i.e., **NOT** 02:30, 04:00, etc. Select a time like 02:24, or 04:07, etc. wherever possible.

- In Section [11], select the transmission day of the week.

**NOTE:** This section is not to be used for UL Listed applications.

- In Section [13], select Daily or Weekly testing as required.

**NOTE:** Select this option in conjunction with the CONNECT 24 rate plan you are using for this installation. The default setting is weekly. For UL Listed applications daily test reports are required.

## **STEP 4 – ACTIVATE THE SKYROUTE WITH CONNECT 24** (See Section 6.3)

Call the Voice Response Unit (VRU) at the toll free number provided with your Dealer Confirmation.

**Once activated, send two signals to your central station to confirm proper operation.**

**YOUR SKYROUTE INSTALLATION IS NOW COMPLETE.**

**ALL OTHER PROGRAMMING SECTIONS IN THIS MANUAL ARE OPTIONAL.**

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## Section 1 - Contents

### 1.1 Important Information

This manual is based on the production version of the included wireless device. Software changes may have occurred after the revision of this manual.

#### Caution

Any changes or modifications not expressly approved in this document could void your warranty for this equipment and void your authority to use this equipment.

#### Warning

Only use the antenna provided by DSC. The use of any other type will invalidate the warranty and may be dangerous.

### 1.2 Skyroute Transceiver Glossary of Terms

The following is a description of various terms used with respect to cellemetry technology.

#### Electronic Serial Number (ESN)

The ESN is used to carry data information in a Cellemetry Network

#### Mobile Identification Number (MIN)

A 10-digit decimal number used for registrations and pages.

#### Page

A transmission that is sent from the Cellemetry Gateway to the Cellemetry radio.

#### Registration

A transmission that is sent from the Cellemetry radio to the Cellemetry Gateway.

#### System Identification Number (SID)

Identification of the Cellemetry Provider.

#### Switch Number (SNO)

Switch number the Cellemetry radio uses to transmit pages to the Cellemetry Gateway.

#### Clearing House

The clearing house is a routing center that automatically forwards data between Skyroute transmitters and central stations.

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## Section 2 - What is it?

### 2.1 Introducing the Skyroute Transceiver

The Skyroute transceiver offers a new wireless communication method for the transmission of event information using the \*Cellemetry™ service. Events are transmitted from the Skyroute transceiver via the Cellemetry network to the clearing house and then to the central station in a fast, reliable manner. The Skyroute receiver has been designed for simple and straightforward installation. Using Keybus™ technology, wiring connections are made directly between Skyroute module and the security control panel.

### 2.2 Specifications

#### 2.2.1 Compatible Control Panels

- DSC PC5010 / Partner P-832 software version v1.XX; v2.X and higher
- DSC PC1555 / Partner P-6B software version v2.XX and higher
- DSC PC580 / Partner P-48 software version v2.XX and higher
- DSC PC5015 / Partner P-832DL software version v1.XX; v2.2X and higher
- DSC PC5020/PC5020CF / Partner P-8+/P-8+CF software version v3.2X and higher

#### 2.2.2 Communication Method

- AMPS Control Channel

#### 2.2.3 Dual Path Communications

- The system can be used as the sole method of communication to the central station or as a second transmission path in addition to the standard land line.

**Please contact your central station on dual signal communication.**

- Automation system at central station must be able to suppress redundant signals.

#### 2.2.4 Antenna

- 3 dB gain, TNC connector
- Extension Kits available:
  - LAE - 3: The 3 Foot Antenna Kit for Skyroute Transceiver
  - LAE - 15: The 15 Foot Antenna Kit for Skyroute Transceiver
  - LAE - 25: The 25 Foot Antenna Kit for Skyroute Transceiver
  - SKR-025: 25 Foot External Antenna Kit

#### 2.2.5 RF Power Output

- 3.0 Watts maximum

#### 2.2.6 Power Supply Ratings

- 12 VDC @30mA, from panel Keybus; DSC Keybus control panel required
- 12 VDC, from bell circuit
  - Current in standby 90mA
  - Current when receiving 135mA
  - Current when transmitting 1.3A
- For DSC control panels the required minimum transformer is one rated at 16VAC 40 VA. The minimum battery requirement is 12Vdc 7 Ah.

#### 2.2.7 Dimension

- 3.5" x 4.6" x 1.8" (85 mm x 115 mm x 45 mm)

#### 2.2.8 Weight

- 0.5 lbs. (0.2 kg)

#### 2.2.9 Operating Temperature

- 0°C - 49°C (32°F - 120°F)
- 85% humidity, non-condensing

*\*Cellemetry is a registered trademark of Numerex Corporation.*

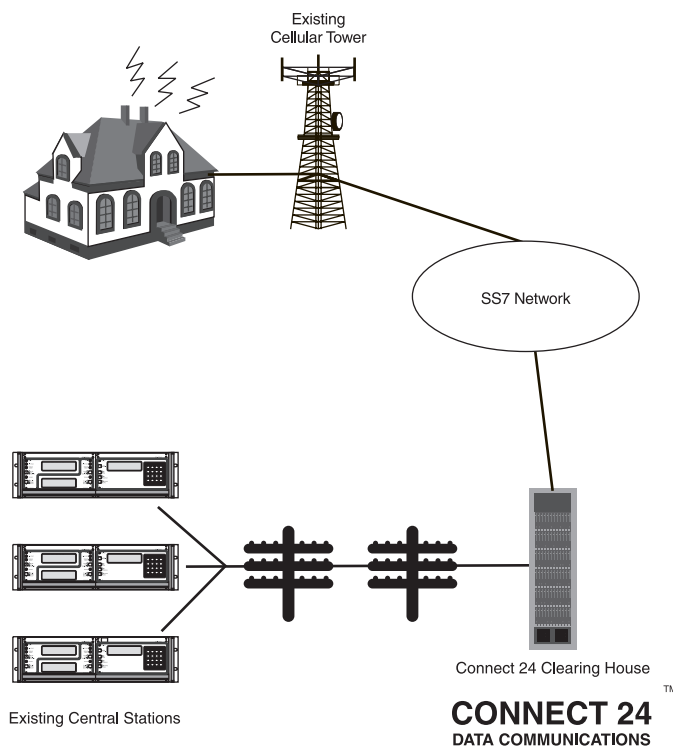
## Section 3 - How Does It Work?

### 3.1 Cellemetry Communication

The Skyroute transceiver communicates using the control channel of the existing cellular network. Signals are routed to the Cellemetry Gateway via the SS7 cellular network. A clearing house then receives the signals and forwards the events to the central station. Upon receiving an acknowledgement signal from the central station, the clearing house then returns a confirmation of delivery signal to the Skyroute transceiver over the network. For transmission sequence see drawing below:

- The Skyroute transceiver reads the system activity directly from the Keybus. It also sends the corresponding signals over the cellular network, depending on what you have programmed the Skyroute transceiver to send.
- The Skyroute transceiver cannot be programmed as a land line backup communicator. It will transmit all signals to the central station in parallel with the land line communicator.
- The Skyroute transceiver can be reprogrammed for full or generic reporting (see Sections 6.1 and 7.1 'Defaulting').
- The Skyroute transceiver does not consider the signal to be received at the central station until it receives confirmation from the clearing house. Relay between signals can be up to 60 seconds apart.

**NOTE:** While the panel is in walk test mode, the Skyroute will still communicate all alarms.



### 3.2 Skyroute Reporting Methods

Reporting via Skyroute is in addition to landline communications. Land line communications are unaffected by which reporting method the Skyroute is using. A default of the Skyroute must be performed before activation (Enter 00, 11 or 22 in sub-section [99] 'Software Defaulting of the Skyroute'). This is necessary to configure the Skyroute for one of the three possible reporting methods:

1. 'Full Reporting' (Enter 00 in sub-section [99])
2. 'Generic Reporting' (Enter 22 in sub-section [99])
3. 'Generic Reporting with fallback to Full Reporting' (Enter 11 in sub-section [99])

Other important things to note:

- For an event to report via the Skyroute, the event reporting code in sections [30]-[78] must be programmed as [FF] and the associated 'Transmission Option' (in section [22]) must be enabled.
- To disable a specific event from reporting via the Skyroute, program the reporting code as [00].
- To disable a group of reporting codes from reporting via the Skyroute, turn OFF the respective 'Transmission Option' in section [22].
- The Skyroute does not follow the 'Event Buffer Follows Swinger Shutdown' option in the control panel.

#### 3.2.1 Full Reporting

(Enter 00 in sub-section [99])

All events in sections [30]-[78] are automatically programmed as [FF] and will be sent by the Skyroute. To disable a specific event from sending via the Skyroute, program the reporting code as [00]. To disable a group of reporting codes from sending via the Skyroute, Turn OFF the respective 'Transmission Option' in section [22].

When using 'Full Reporting' it is very important to understand that when multiple signals need to be sent, there is approximately a one-minute delay between each signal sent via the Skyroute. Because of this delay, the Skyroute will buffer signals when multiple events occur and transmit them in the order received.

For example; if you need to send 4 signals (i.e. alarm zone 1, alarm restore zone 1, alarm zone 2, alarm restore zone 2), it will take approximately 3 minutes for the Skyroute to send all 4 signals. The first signal sends immediately, then the remaining three signals are each sent approximately 1 minute apart in the order that they occurred.

When using Full Reporting, the central station will receive the same signal from the panel via landline communications and from the panel via Skyroute Communications. This is why it is important to contact your central station regarding dual signal communication. The automation system at the central station must be able to suppress redundant signals.

### 3.2.2 Generic Reporting

(Enter 22 sub-section [99])

Generic Reporting is used to avoid duplicate alarm signals from being received at the central station. It also avoids the large delays between landline signals and Skyroute signals that occur when multiple events of the same type happen within a short time period. (Both of which occur when using 'Full Reporting').

Generic reporting only applies to certain types of alarm events. These events are grouped together into one of 4 categories. Each category has a specific alarm reporting code. When one of these alarms occur, the Skyroute will send the associated alarm reporting code for the category the alarm belongs to – and then start a timer for that category (5 minutes at default programmed in section [21]). If another alarm occurs in the same category while its timer is active, then no signal is generated via the Skyroute for that category. If an alarm occurs in a different category, then the Skyroute will send the associated alarm reporting code for that category – and then start a timer for that category (5 minutes at default – programmed in section [21]). Each category has its own timer. If a new alarm event occurs after the timer has expired for its category, the sequence restarts. All events that are not included in one of the 4 categories (noted below) will be fully transmitted by the Skyroute (if the associated reporting codes are programmed and 'Transmission Options' are ON).

While in Generic Mode, the panel will group the following alarm events together as follows:

- Burglary: Delay 1, Delay 2, Instant, Interior, Interior Stay/Away, Delay Stay/Away, 24 Hour Burglary, 24 Hour Latching Tamper, Momentary Keyswitch Arm, Maintained Keyswitch Arm, Links Answer
- Fire: Delayed Fire, Standard Fire, Delayed Fire (wireless), Standard Fire (wireless), 2-Wire Smoke (PGM2), Keypad Fire.
- Supervisory: 24 Hour Supervisory Buzzer, Silent 24 Hr (PGM2), Audible 24 Hr (PGM2), Zone Expander Supervisory Alarm.
- Panic: 24 Hour Panic, Keypad Panic

#### Generic Signals

	SIA	Contact ID
Burglary	Partition x Event BA zone 98	Partition x Event 130 zone 098
Fire	Partition x Event FA zone 98	Partition x Event 110 zone 098
Supervisory	Partition x Event US zone 98	Partition x Event 140 zone 098
Panic	Partition x Event PA zone 98	Partition x Event 120 zone 098

### 3.2.3 Generic Reporting with Fallback to Full Reporting

(Enter 11 in sub-section [99])

Normally, the Skyroute will use 'Generic Reporting' (described earlier). At any time if the Skyroute receives either a FTC (Failure to Communicate) or a TLM (Telephone Line Monitor) trouble from the main panel via the Keybus, the Skyroute will switch into 'Full Reporting' and send alarm signals as outlined above in 'Full Reporting' (Note: When using 'Generic Reporting with Fallback to Full Reporting' and the Skyroute switches to 'Full Reporting' upon receiving and 'FTC' or 'TLM' from the panel, the Skyroute will transmit the alarm signals with the specific zone numbers without restorals).

When the Skyroute switches into 'Full Reporting', the FTC or TLM trouble will be the first signal sent by the Skyroute. For the Skyroute to switch back into 'Generic Reporting', the TLM or FTC trouble must restore and a signal must be received by the Skyroute from the main panel via the Keybus.

Upon restoration of the TLM or FTC Trouble, any signals that occurred before the TLM or FTC trouble restored that still need to be transmitted will be sent via the Skyroute until the Skyroute's communications buffer is empty. In addition, if new alarms occur after switching back to 'Generic Reporting' while full reporting events are still in the Skyroute's communication buffer, the Skyroute will generate the generic signal, place it at the end of the communication buffer and function as outlined above for 'Generic Reporting'.

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## Section 4 - What Do I Do before Installing a Skyroute Transceiver?

CONNECT 24 is your Skyroute Cellemetry service provider.

If you have not yet enrolled as a Skyroute dealer, you must do so at least 1 business day before your first Skyroute installation.

**NOTE:** *If you do not have the numbers required below, please call Connect 24 at 1-888-955-5583 in Canada or 1-888-251-7458 in the U.S. "Dealer Enrolment".*

Activation of your Skyroute transmitter can be accomplished in minutes, at any time 24 hours a day, 365 days a year, by calling our toll-free CONNECT 24 **Voice Response Unit at 877-759-7688 (Canada) or 888-251-7554 (U.S.)**. This guide will provide you with an example of what to expect when you are using the VRU.

Before you begin, make sure you have all of the information that you will need to enter into the VRU system.

### What you will need...

- The **Profile Number** for your installation

The Profile Number represents the Central Station Receiver/Rate Plan combination and the communication format you are using. Make sure that you know which profile number to use when doing an installation.

- Your **Installer ID** Number

Each individual installer who was listed on your Dealer Enrolment Form was given a unique Installer ID Number. This number can be found on the Authorized Installer Card sent with the Dealer Confirmation Form.

- Your **Installer PIN**

Each installer is provided a four digit Personal Identification Number (PIN) on the Dealer Enrolment Form. If you have forgotten your PIN, please contact CONNECT 24.

- The **Central Station Account Number** for the alarm system  
This is the account number you wish to be transmitted to the central station. If the profile is set to send SIA format, enter a maximum of six digits; if Contact ID format, enter a maximum of four digits.
- The **Skyroute MIN** (Mobile Identification Number)  
The MIN identifies the Skyroute transmitter. The 10-digit MIN is located on the label affixed to your Skyroute transmitter.
- The **System ID Number** (SID) for the cellular provider in your area  
The five-digit System ID Number tells CONNECT 24 (and the cellular network) the home area in which your transmitter is installed. When you program this number into the DSC alarm panel, it is entered in HEX format. However, when entering this number into the CONNECT 24 VRU, it is entered in DECIMAL format.

**NOTE:** *For US locations, please refer to the "U.S.A SID List - By State" document which comes with each Skyroute transceiver as a separate booklet.*

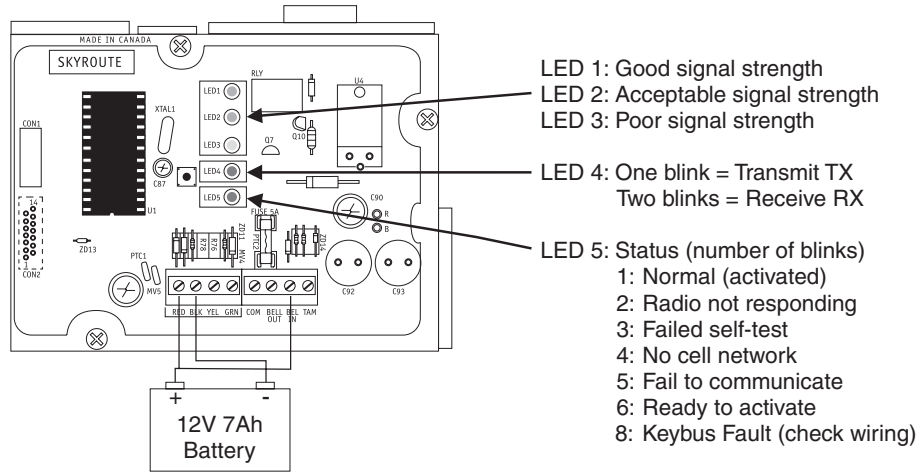
## Section 5 - Installing a Skyroute Transceiver

**Time-Saving Tips:** By powering up the Skyroute transceiver on a battery alone (battery red to Bell In and Keybus red, battery black to Keybus black), you can quickly determine a location where your signal strength is strong prior to installing the unit. The Skyroute unit does not have to be active to show signal strength.

### 5.1 Location of the Skyroute Unit

It is very important to determine the best location for maximum signal strength.

**Verify signal strength prior to installation!**



- 1: **Normal (activated)** The radio is operating normally and there are no troubles with the Skyroute.
- 2: **Radio not Responding** Possible causes; the radio in the Skyroute is not powered up, the initialization of cellemetry radio has failed, an internal problem with the radio, bad data connections between the radio and the panel.
- 3: **Failed self-test** A self-test of the cellemetry module has failed.
- 4: **No cell network** The cellemetry modem has failed to register with the cellular network (i.e. no network coverage or very weak signal).
- 5: **Failure to communicate** The Skyroute has not successfully communicated a signal to the central station (the Skyroute has not received the acknowledgement that the central station successfully received a signal).
- 6: **Ready to Activate** The Skyroute has not been activated with Connect 24.
  - If there is a Skyroute trouble, the panel it is connected to will display a 'General System Supervisory' trouble.
  - If the [TAM] to [COM] terminals are open on the Skyroute, the panel it is connected to will display a 'General System Tamper' trouble.
- 8: **Keybus Fault** The Skyroute cannot communicate to the panel.

### 5.2 Relocating the Skyroute Transceiver

Since the Skyroute transceiver is a Keybus accessory, it is possible to relocate the module up to 150 feet (45.4 m) from the main control panel when the panel is not located in a good Cellemetry coverage area (a control panel installed in a vault for example). When relocating the module, follow these rules:

- Maximum of 150 feet (45.4 m) from the main control. Keybus (Red, Black, Yellow, Green) from the panel to the Skyroute transceiver.
- A UL1481 Listed power supply 12V@1.5A must be used for UL installations.

- LED 1: Good signal strength
- LED 2: Acceptable signal strength
- LED 3: Poor signal strength
- LED 4: One blink = Transmit TX  
Two blinks = Receive RX
- LED 5: Status (number of blinks)
  - 1: Normal (activated)
  - 2: Radio not responding
  - 3: Failed self-test
  - 4: No cell network
  - 5: Fail to communicate
  - 6: Ready to activate
  - 8: Keybus Fault (check wiring)

- The power supply (+ positive) is connected to the Skyroute transceiver (BELL IN) terminal and the power supply (-negative) to the Skyroute transceiver (COM) terminal.
- The cabinet must be installed in a secure location and should have a tamper circuit connected to the Skyroute (TAM and COM) terminals.

### 5.3 Relocating the Antenna

If a suitable location is not available for proper Cellemetry coverage, obtain an Antenna Extension Bracket Kit from your DSC supplier. Each kit contains an extension cable, a mounting bracket, instructions, and all required hardware. Three lengths of extension cable are available:

Extension Kit	Length of cable
LAE-3	3 feet (0.91 m)
LAE-15	15 feet (4.57 m)
LAE-25	25 feet (7.62 m)
SKR-025	25 feet (7.62 m)

**Only use the Extension Kits to extend the mounting range of the antenna. Do not cut or splice the extension cable.** The maximum distance between the Skyroute transceiver and the antenna is 25 feet (7.62 m) as obtained by using the LAE-25 or SKR-025 Extension Kit. Make sure the antenna is in a physically secured location to avoid tampering.

Secure the TNC connector from the Extension Kit to the mounting bracket, ensuring that the star washers make solid electrical contact with the mounting bracket.

Remove the antenna from the Skyroute module and connect the extension cable to the TNC connector on the module. Secure the antenna to the TNC connector mounted on the Extension Kit mounting bracket. Locate the mounting bracket and antenna away from possible sources of electrical interference. Moving the antenna just a short distance will likely be adequate. Temporarily secure the mounting bracket in the new location and proceed with testing. If the test is successful, permanently secure the mounting bracket and antenna at the new location.



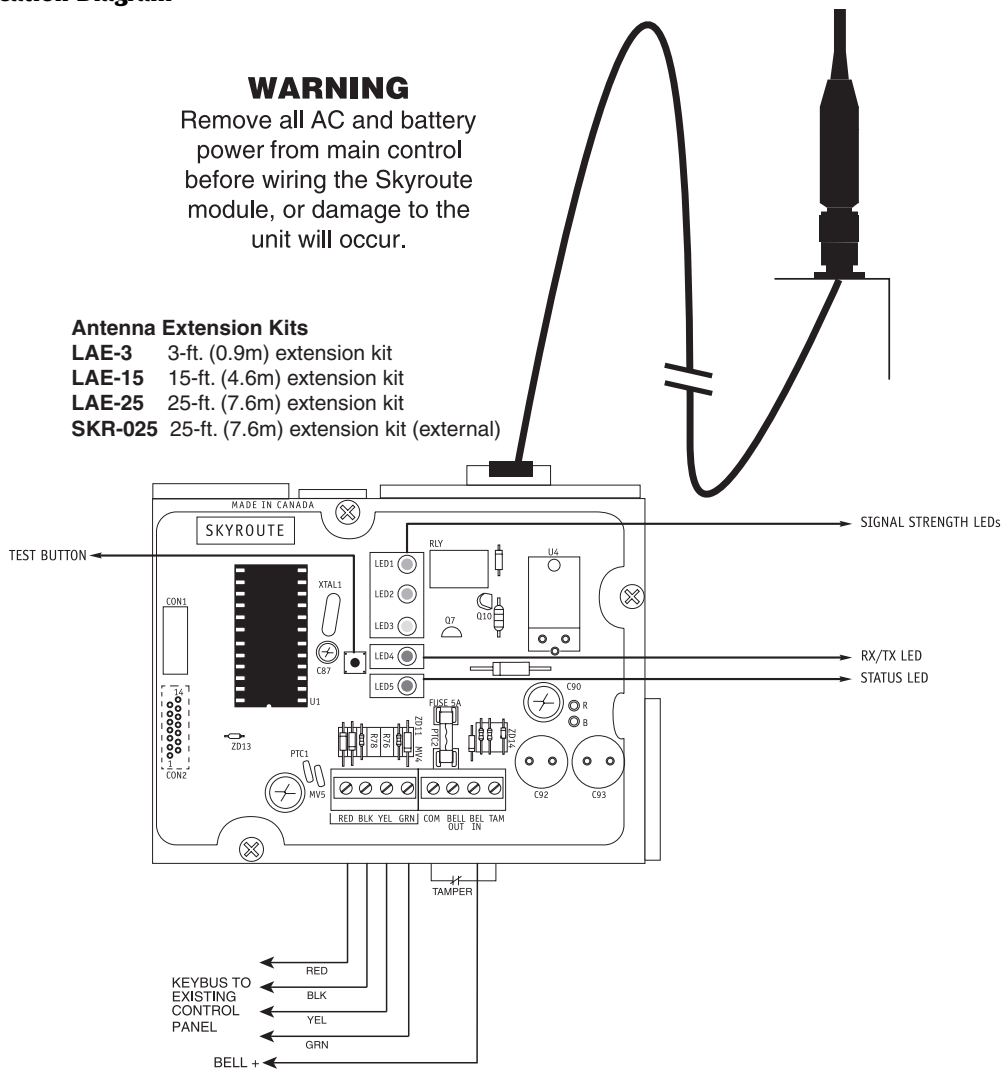
## Antenna Relocation Diagram

### WARNING

Remove all AC and battery power from main control before wiring the Skyroute module, or damage to the unit will occur.

#### Antenna Extension Kits

- LAE-3** 3-ft. (0.9m) extension kit
- LAE-15** 15-ft. (4.6m) extension kit
- LAE-25** 25-ft. (7.6m) extension kit
- SKR-025** 25-ft. (7.6m) extension kit (external)



#### Skyroute Antenna Cable Installation.

- Power down the Skyroute module, by removing both AC and DC power from the control panel.
- Attach one end of the extension cable to the Skyroute unit, and attach the bracket and antenna to the other end.
- Reapply the AC and DC power to the Skyroute unit. No reprogramming is necessary.
- Move the antenna and bracket around until you get good signal strength.
- Mount the antenna extension bracket at that location.

## 5.4 UL Requirements

### 5.4.1 Grade A - Central Station Service, Residential Fire and Burglary Installations

- Programming [013] - Option 2 Test Rates must be "ON".
- Every 24 hours a check-in signal must be sent to the central station. Refer to compatible Listed control unit's installation instructions for programming.
- Dialing attempts must be programmed for 5 to 10 attempts. Skyroute transmitter makes 4 attempts which is not programmable. Refer to compatible Listed control unit's installation instructions for programming.
- Alarm signals must be sent over both primary and secondary communication paths -
  1. Compatible Listed control unit's land line to central station (primary).

2. Skyroute transmission through Cellemetry to the clearing house (Connect 24) (secondary).

- DACT must be enabled for Listed compatible control unit.

### 5.4.2 Police Station Connect with Basic Line Security

- Same as Grade A Central Station Installations.

### 5.4.3 Commercial Fire Installations

- Same as Grade A Central Station Installations.
- The BELL+ and BELL- terminals on the control panel shall not power other devices. Refer to Compatible Listed control unit installation instructions for wiring and programming.

## 5.5 Installation

It is mandatory that the power be removed from the system before any wiring changes are performed on the Skyroute module. Neglecting to do so will result in damage to the Skyroute transceiver.

## 5.6 Mounting the Skyroute Transceiver

The Skyroute transceiver can be mounted in the upper right hand corner of the panel's cabinet through the knockout. The Skyroute transceiver case attaches to the panel's cabinet through the use of clips and two screws.

## 5.7 Mounting the Antenna

**NOTE:** The antenna should always be attached to the Skyroute transceiver for proper operation. The unit will not function properly and/or be damaged if the antenna is not installed.

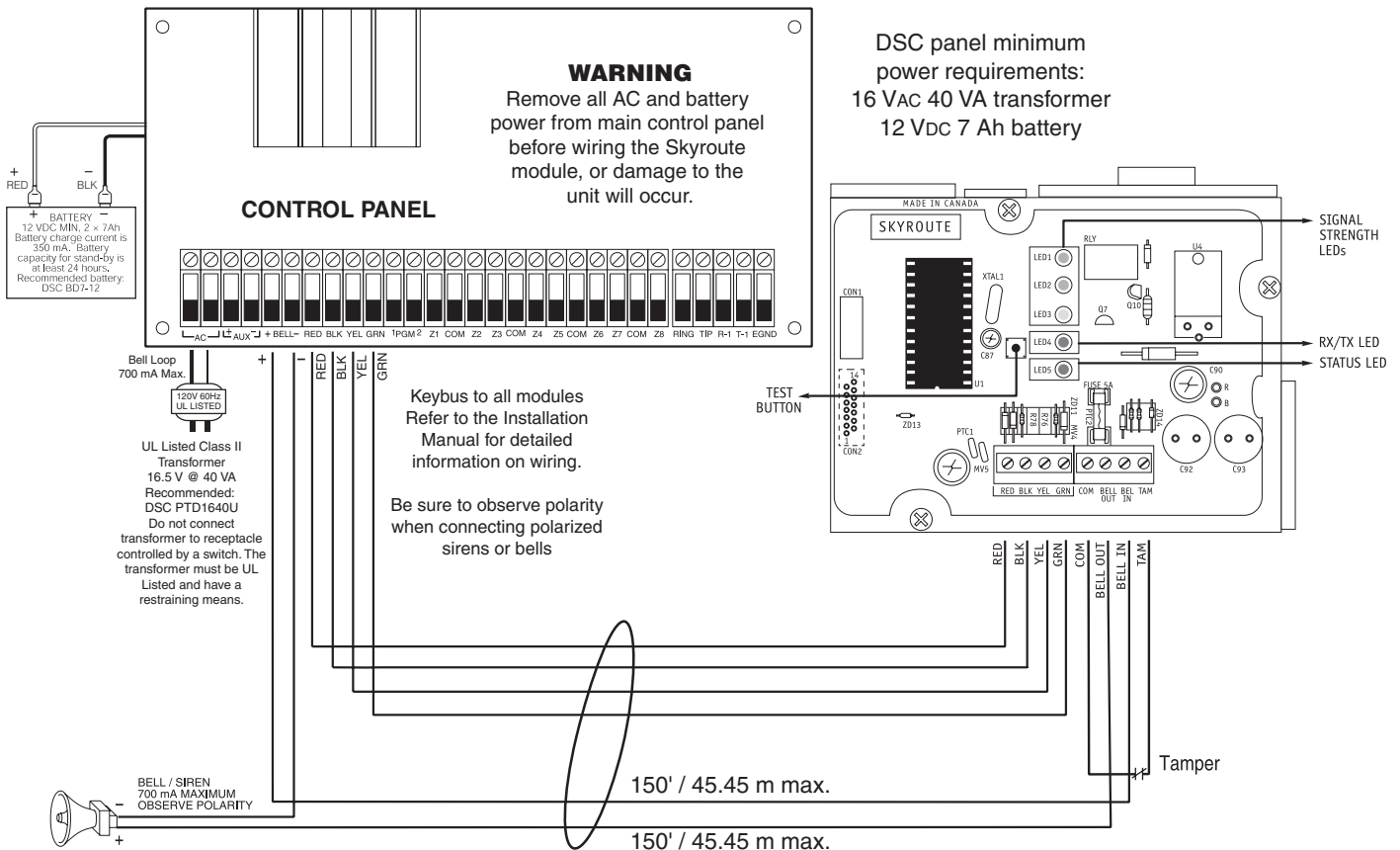
The antenna attaches to the TNC connector of the Skyroute transceiver. The antenna should be mounted as high above ground level as possible while at the same time care should be taken not to place the antenna under a radio frequency shield of any kind. For example, do not mount the antenna directly below a metal roofing overhang. The Skyroute transceiver functions best when installed in an unobstructed line of sight to the cellular antenna site.

## 5.8 Keybus Connection

The Skyroute transmitter has 4 terminals marked red, black, yellow and green. Connect these four terminals to the 4 terminals on the main control panel marked Keybus (red, black, yellow and green).

## 5.13 Connection Diagrams

### Standard Connection with Compatible Control Panels (Non-Commercial Fire Applications)



## 5.9 Bell IN Terminal

This terminal is used to power the Cellemetry modem of the Skyroute module. This connects to the BELL + on the control panel. No other wire should be connected to the Bell+ of the control panel.

An extra power supply can be used to power the modem if it is not located near the main control panel or is located where the system cannot provide enough power for the transmissions. Connect the positive of the power supply to the BELL IN and the negative to the COM to ensure proper grounding (see diagram on this page).

## 5.10 Bell OUT Terminal

This terminal is used to power the siren or any other devices that would usually connect to the control panel BELL+ terminal. This output is powered through the 5A fuse for protection of the radio transmitting power.

## 5.11 Tamper Terminal

Connect TAM and COM to a normally closed switch that will be used to monitor tamper. If no tamper switch is desired place a wire between TAM and COM.

## 5.12 Secure Installation

For a secure installation, the Skyroute transceiver and its host panel must be locked and protected. An instant trip IR sensor would be the most appropriate for supervision of the panel. A cabinet tamper switch connected to the TAM terminal of the Skyroute transceiver is also suggested.

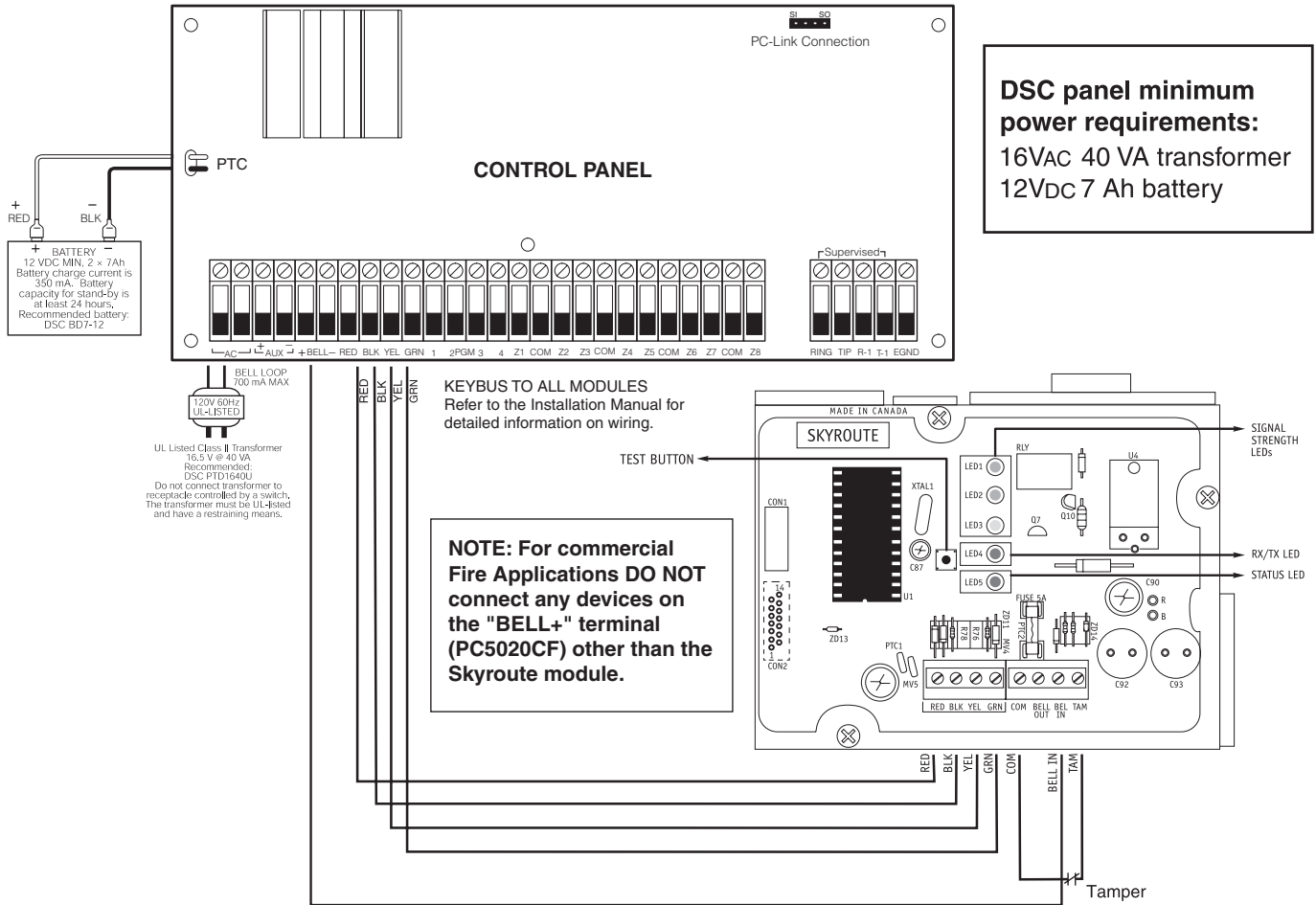
## Standard Connection with PC5020CF / Partner P-8+CF (Commercial Fire Applications)

### WARNING!

All connections to the Skyroute module are power limited. Do not route any wiring over the circuit boards. Maintain at least 1" (25.4mm) separation between circuit board and wiring.

A minimum of 1/4" (7mm) separation must be maintained at all points between non power limited wiring and power limited wiring.

Refer to your control panel Installation Manual for any additional information.

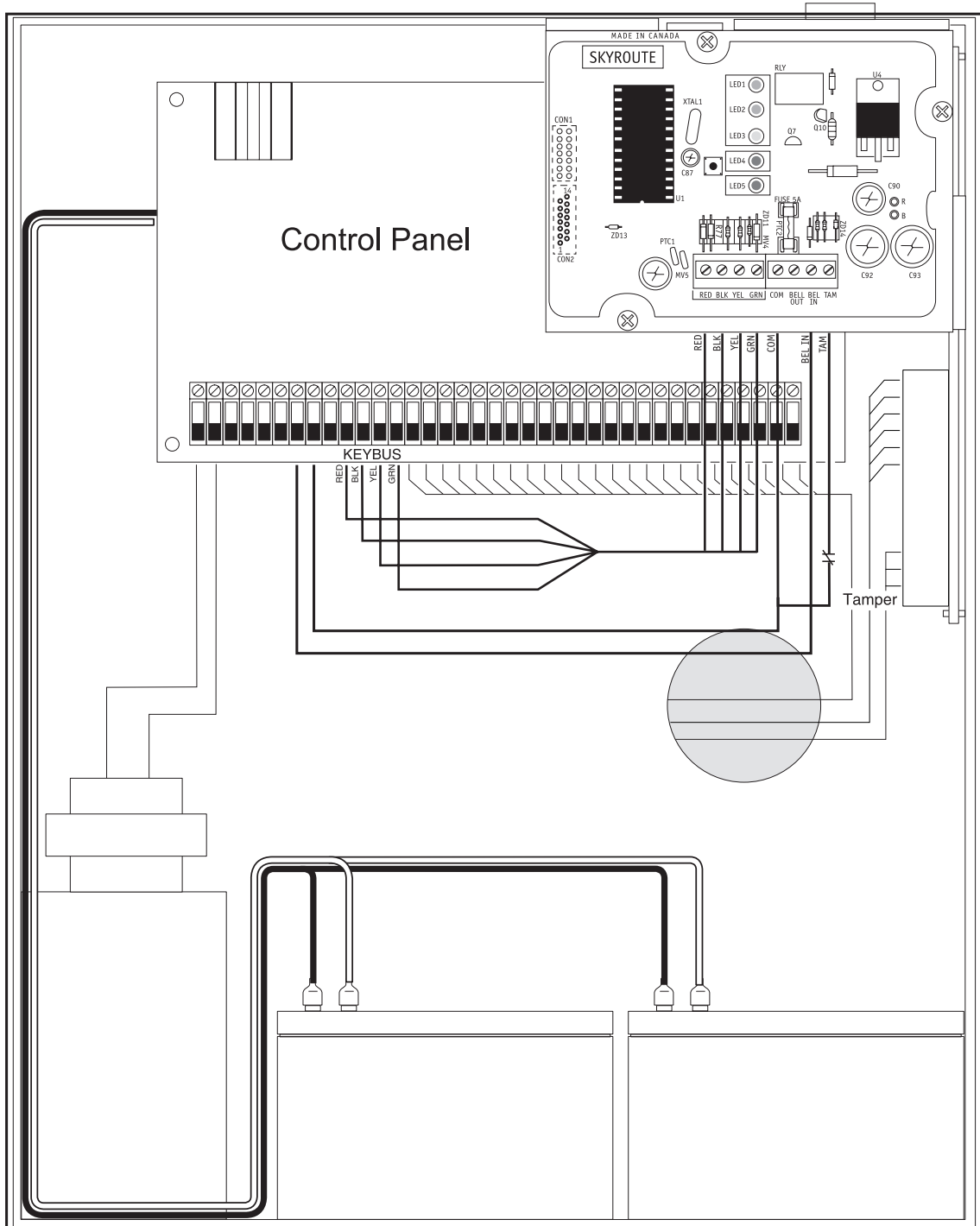


### Wiring Skyroute to a DSC PC5020CF/P-8+CF

- Remove the circular knock out in the top right -hand corner of the control cabinet, and mount the Skyroute unit in its place.
- Secure the Skyroute module to the cabinet using the supplied screws.
- Attach the Skyroute antenna to the unit .
- With both AC and battery disconnected removed from the DSC control panel, wire the Skyroute to the panel using 4 wires from the Keybus of the panel to the RED, BLK, YEL and GRN terminals of the Skyroute unit.
- Wire a Normally Closed tamper switch between the COM and TAM terminals of the Skyroute unit. If a tamper switch is not going to be used place a jumper wire between the COM and TAM terminals.
- Wire the panel's BELL+ to the Skyroute BELL IN terminal.
- Apply AC and DC to the main control panel. Both the Skyroute and the panel should power up.
- Do the necessary programming that is required.
- Call Connect 24's VRU to activate your Skyroute account.

NOTE: If a Bell/Siren is not going to be used, wire the Bell/Siren terminals on the panel with a 1K  $\Omega$  resistor, and then only wire the BELL (+) to the BELL IN of the Skyroute unit.

**Battery Lead and AC Power Lead Routing for UL Listed Commercial Fire Systems**



**INSTALL BATTERY AND AC WIRING AS SHOWN ABOVE**  
**IMPORTANT: A minimum ¼" (7mm) separation must be maintained at all points between battery/primary AC wiring and all other wiring and connections.**

## 5.14 Wiring Skyroute to a DSC/Partner Control Panel

- Remove the circular knockout in the top left corner of the control panel cabinet. Mount the Skyroute unit in its place.
- Secure the Skyroute module to the cabinet using the supplied screws.
- Attach the Skyroute antenna to the unit.
- Disconnect and remove the AC and battery power from the control panel. Wire the red, black, yellow and green wires from the panel Keybus to the corresponding RED, BLK, YEL and GRN terminals on the Skyroute transceiver.
- Wire a normally closed tamper switch between the COM and TAM terminals of the Skyroute module. If a tamper switch is not going to be used, place a jumper wire between the COM and TAM terminals.
- Wire the BELL+ terminal of the panel to the BELL IN terminal of the Skyroute unit. The wire run must not exceed 150 ft. / 45.5 m.
- Wire the BELL- terminal of the panel to the negative (-) terminal of the bell/siren.
- Wire the BELL+/SIREN+ terminal of the bell/siren to the BELL OUT terminal of the Skyroute transceiver.
- Apply AC and DC power to the control panel. Power up both the Skyroute module and the panel.
- Do the programming if it is required.
- Call the Connect 24 VRU (Voice Reponse Unit) to activate your Skyroute account.

**NOTE:** If a bell or siren is not going to be used in the system, wire the BELL/SIREN terminals on the panel with a 1000 Ohm resistor. Then wire only the BELL+ terminal of the panel to the BELL IN terminal of the Skyroute module.

## 5.15 Supervised Power Supply Connection

### Power Requirements

The PC5204 power supply requires a 16V, 40 VA transformer and a 12V, 7 Ah battery.

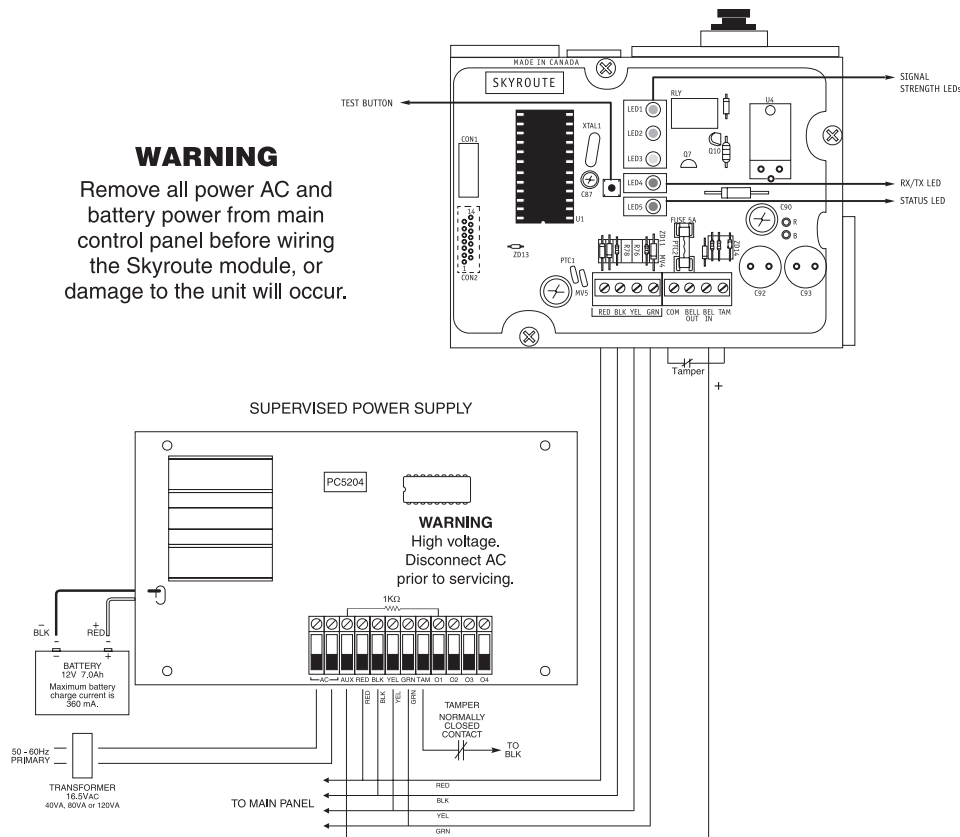
**NOTE:** If a battery is not connected to the PC5204 power supply, an expansion trouble and a restoral will be generated every time a signal is transmitted.

### Connections

- The Keybus from the panel is connected to both the PC5204 module and the Skyroute transceiver.
- A wire is connected from the AUX terminal on the PC5204 module to the BELL IN of the Skyroute transceiver.
- A jumper or a normally closed switch is required between the TAM and the COM terminals on the Skyroute transceiver.
- A jumper or a normally closed switch is required between the TAM and the BLK terminals for the tamper of the PC5204 power supply.
- Wire the positive lead of the device to the AUX+ terminal.
- Connect a 1000 Ohm resistor between AUX+ and O1 terminals.

**NOTE:** for secure installation a tamper switch must be installed on the Skyroute module. Using the PC5204 power supply module for this configuration is not UL Listed. A UL1481 Listed power supply (e.g., PS5350) must be used.

**WARNING**  
Remove all power AC and battery power from main control panel before wiring the Skyroute module, or damage to the unit will occur.



## Section 6 - Programming and Activating a Skyroute

### 6.1 Defaulting

**NOTE:** This product must be defaulted BEFORE programming/activating.

Select the type of default as follows:

#### 6.1.1 Full Reporting

- Entering 00 in sub-section [99]
  1. A complete default of the system is performed
  2. All reporting sub-sections, [30] through [78] are automatically programmed as [FF] and will be sent by the Skyroute transceiver.

#### 6.1.2 Generic Reporting with Fallback to Full Reporting

- Entering 11 in sub-section [99]\*
  1. A complete default is performed
  2. Alarm Restoral Reporting Code, sub-sections [34] through [38], will be automatically programmed to [00], except the duress alarm.
  3. The Keypad and PGM Restorals in section [39] will be programmed to [00]. Zone Tamper & Restoral reporting code, sub-sections [40] through [48], will be programmed to [00]\*\*.
  4. Zone Supervisory & Restoral, sub-sections [49] through [56], will be programmed to [00]\*\*.
  5. Zone Low Battery Alarm & Restoral, sub-sections [57] through [64], will be programmed to [00]\*\*.
  6. Keypad Zone Restoral, sub-section [39], last 4 programming locations, will be programmed as [00].
  7. Miscellaneous Restoral and Periodic Test in sections [77] and [78] will be programmed as [00].

#### 6.1.3 Generic Reporting

- Entering 22 in sub-section [99]\*
  1. A complete default is performed
  2. Alarm Restoral reporting code, sub-sections [34] through [38], will be automatically programmed to [00], except the duress alarm.
  3. The Keypad and PGM Restorals in section [39] will be programmed to [00]. Zone Tamper & Restoral reporting code, sub-sections [40] through [48], will be programmed to [00]\*\*.
  4. Zone Supervisory & Restoral, sub-sections [49] through [56], will be automatically programmed to [00]\*\*.
  5. Zone Low Battery Alarm & Restoral, sub-sections [57] through 64, will be automatically programmed to [00]\*\*.
  6. Keypad Zone Restoral, sub-section [39], last 4 programming locations, will be programmed as [00].
  7. Miscellaneous Restoral and Periodic Test in sections [77] and [78] will be programmed as [00].

\* Any reporting code sub-section not mentioned is programmed as [FF].

\*\* These signals only apply to installations with double EOL.

\*\*\* These signals only apply to installations with wireless zone modules.

In Generic mode, see Appendix A for Generic signals. (See Section 3 'How Does It Work?' for description of each reporting method.)

### 6.2 Programming Options

All programming on the Skyroute transceiver is done in the Installer Programming mode. Refer to the control panel's Installation Manual for instructions on how to enter Installer Programming. From Installer Programming, enter section [803] to go to the Skyroute programming sections.

Sub-sections [01] to [22] apply to **all** installations.

Sub-sections [30] to [78] are only relevant when using the Skyroute transceiver for either Full Reporting or for Generic Reporting with Fallback to Full Reporting. These sections are not relevant when using the Skyroute transceiver for Generic Reporting only.

#### 6.2.1 Basic Programming (applies to all installations)

Zone Definition: Sub-sections [01] to [05]

These sections must be programmed exactly the same as the main control panel. This allows the Skyroute transceiver to translate information sent along the Keypad and identify the proper event.

**NOTE:** The Skyroute module will not follow any zone transmission delays; i.e., any zones programmed with a delay will be sent immediately by the Skyroute transceiver.

##### Configuration Options: Sub-section [06]

- Channel A enable/disable.....option [1]  
This option must be selected when the Cellemetry provider is an "A" side carrier.
- Channel B enable/disable.....option[2]  
This option must be selected when the Cellemetry provider is a "B" side carrier.
- Home system only enable/disable...option[3]  
This option must be programmed to ensure that the Skyroute transceiver is communicating using the proper carrier. When selected, the transceiver will only use towers with the same SID (as programmed in section [07]).

**NOTE:** For US locations please refer to 'U.S.A. SID List - By State'. For Canadian locations please select channel B.

- To activate the Skyroute module in Home mode:
  1. Select a channel, A or B, in address 06 (Option 1 or 2)
  2. Wait for signal strength.
  3. Enter in address 07 the Home SID number in hexadecimal format.
  4. Select Home mode (Option 3) and deactivate A or B channel in address 06.

**NOTE:** After changing sub-section [06] or [07] a restart is required. Enter [\*FF] in section [99].

##### Skyroute transceiver SID (System ID):

###### Sub-section [07]

Please refer to the SID table included with the Skyroute module to determine the SID number for your area.

### Skyroute Test Time: Sub-section [10]

In this section enter the time of the day (24-hour format) you want the test transmission to be sent.

### Test Transmission Day Mask: Section [11]

In this section select the day of the week on which you want the test transmission to be sent.

**NOTE:** This option cannot be used for UL Listed installations.

### Skyroute Test Rates: Sub-section [13]

- Option 1- Not used.
- Option 2- Daily Test: If this option is ON, the Skyroute will self-generate a 'Skyroute Test Transmission' signal (TX-00 or E603-000) every day.
- Option 3- Weekly Test: If this option is ON, the Skyroute will self-generate a 'Skyroute Test Transmission' signal (TX-00 or E603-000) every week.
- Option 4 – Keybus Tests Enabled: If this option is ON, the Skyroute will send a 'Periodic Test Transmission' signal (RP-00 or E602-000) at the same time the main panel sends its 'Periodic Test Transmission' via the land line.

### Generic Signal Timer: Sub-section [21]

This is the timer used by Generic Reporting. See Section 3 for more information.

1E    |\_\_|\_\_| (number x 10 seconds)

### Transmission Options: Sub-section [22]

This section will enable sections of reporting codes. (See table for different service plans.)

Default	Option			
ON	__	1	Alarms/Restoral	Disabled
OFF	__	2	Tamper Restoral/Restoral	Disabled
OFF	__	3	Supervisory/Restoral	Disabled
OFF	__	4	Low Battery/Restoral	Disabled
OFF	__	5	Opening/ Closing	Disabled
ON	__	6	Maintenance/Restoral	Disabled
OFF	__	7 & 8	Not Used	

Refer to Appendices A and B to find out which reporting codes are controlled by each transmission option.

## 6.2.2 Advanced Programming

Individual Event: Sub-sections [30] to [78]

These sections are used to determine if an event will be transmitted by the Skyroute transceiver. If '00' is entered, that event will not be transmitted. If 'FF' is programmed, the event will be transmitted. 'FF' is the default value.

The Skyroute module will send these events when they occur in the system unless they are programmed as '00'. Refer to Appendices A and B for more information.

## 6.3 Activating a Skyroute Transceiver

Before activating the Skyroute transceiver, ensure that the control panel is wired, programmed and operating properly. Make sure that the Skyroute transmitter is properly connected to the Keybus and to the bell (+ positive) circuit. When power is applied to the system, the Skyroute transceiver will perform self-diagnostics for a few seconds, before giving visual feedback by indicating signal strength on LED1, LED2 or LED3.

### 6.3.1 Calling Connect 24

Once the Skyroute transceiver is indicating the signal strength of the network, and the status indicator (LED5) is blinking 6 times (not connected to the clearing house), you are ready to call Connect 24's Voice Response Unit. Follow the voice prompt and when asked to perform a test, press SW1 on the Skyroute transceiver to transmit a test signal. When transmitting, LED4 blinks once. If the test is successful, the VRU will give you a confirmation and LED5 will then blink steady every second. Refer to the Connect 24 information package for more information on the activation process.

**NOTE:** The confirmation of a successful test from Connect 24 does not guarantee proper transmission of the event to your central station. You must perform normal tests with your central station after activation with Connect 24.

### 6.3.2 Transmitting and Receiving

LED4 on the Skyroute module will blink once (1) to indicate the cellular tower has received the signal. It will blink twice (2) to indicate the alarm central station has received and acknowledged the signal.

### 6.3.3 Skyroute Transceiver Trouble Supervision

The Skyroute transceiver automatically monitors its operation and indicates trouble conditions by flashing LED5 on the circuit board. LED5 normally flashes once every 2 seconds when the Skyroute transceiver is on standby (ready to transmit) mode. Troubles are indicated when LED5 flashes more than once every 2 seconds. See Section 5.1 'Location of the Skyroute Unit' for the number of flashes used to indicate each trouble condition in order of importance.

## Section 7 - [803] Skyroute Programming Worksheets (PC5020/5010/580/1555/5015/P-832/P-48/P-6B/P-832DL)

### 7.1 Defaulting

**NOTE: Default must be performed before activating the Skyroute transceiver.**

**For UL Listed installations, refer to the compatible control panel Installation Manual for programming the number of total attempts between control panel and Skyroute unit. The number has to be a total of 5 to 10 attempts. The Skyroute transceiver is set to make 4 attempts, which is not a programmable setting.**

[99]Section [99] is for software defaulting of the Skyroute module

|\_|\_|\_|

- Entering 00 will cause a software default of the Skyroute module to Full Reporting.
- Entering 11 will cause a software default of the Skyroute module and Generic reporting with fall-back to Full reporting if TLM or FTC trouble occurs.
- Entering 22 will cause a software default of the Skyroute module and Generic reporting.
- Entering FF will cause restart of the Skyroute transceiver.

### 7.2 Basic Programming

#### [01] Zone 1-16 Definitions

Default	Default	Default	Default
00  _ _ _  Zone 1	00  _ _ _  Zone 5	00  _ _ _  Zone 9	00  _ _ _  Zone 13
00  _ _ _  Zone 2	00  _ _ _  Zone 6	00  _ _ _  Zone 10	00  _ _ _  Zone 14
00  _ _ _  Zone 3	00  _ _ _  Zone 7	00  _ _ _  Zone 11	00  _ _ _  Zone 15
00  _ _ _  Zone 4	00  _ _ _  Zone 8	00  _ _ _  Zone 12	00  _ _ _  Zone 16

#### [02] Zone 17-32 Definitions

Default	Default	Default	Default
00  _ _ _  Zone 17	00  _ _ _  Zone 21	00  _ _ _  Zone 25	00  _ _ _  Zone 29
00  _ _ _  Zone 18	00  _ _ _  Zone 22	00  _ _ _  Zone 26	00  _ _ _  Zone 30
00  _ _ _  Zone 19	00  _ _ _  Zone 23	00  _ _ _  Zone 27	00  _ _ _  Zone 31
00  _ _ _  Zone 20	00  _ _ _  Zone 24	00  _ _ _  Zone 28	00  _ _ _  Zone 32

#### [03] Zone 33-48 Definitions

Default	Default	Default	Default
00  _ _ _  Zone 33	00  _ _ _  Zone 37	00  _ _ _  Zone 41	00  _ _ _  Zone 45
00  _ _ _  Zone 34	00  _ _ _  Zone 38	00  _ _ _  Zone 42	00  _ _ _  Zone 46
00  _ _ _  Zone 35	00  _ _ _  Zone 39	00  _ _ _  Zone 43	00  _ _ _  Zone 47
00  _ _ _  Zone 36	00  _ _ _  Zone 40	00  _ _ _  Zone 44	00  _ _ _  Zone 48

#### [04] Zone 49-64 Definitions

Default	Default	Default	Default
00  _ _ _  Zone 49	00  _ _ _  Zone 53	00  _ _ _  Zone 57	00  _ _ _  Zone 61
00  _ _ _  Zone 50	00  _ _ _  Zone 54	00  _ _ _  Zone 58	00  _ _ _  Zone 62
00  _ _ _  Zone 51	00  _ _ _  Zone 55	00  _ _ _  Zone 59	00  _ _ _  Zone 63
00  _ _ _  Zone 52	00  _ _ _  Zone 56	00  _ _ _  Zone 60	00  _ _ _  Zone 64

#### [05] PGM2 Definition

00 |\_|\_|\_| 04 = 2 Wire Smoke, 23 = silent 24 Hour Input, 24 = Audible 24 Hour Input.

#### [06] Skyroute Configuration Options

Default	Option ON	Option OFF
OFF  _ _  Option 1	'A' Channel Selected	'A' Channel Not Selected
ON  _ _  Option 2	'B' Channel Selected	'B' Channel Not Selected
OFF  _ _  Option 3	Home System Only	Not in Home System Operation
OFF  _ _  Option 4	Unit Active with Connect 24	Unit Not Active with Connect 24
OFF  _ _  Options 5 to 8	System Use - DO NOT CHANGE	

#### [07] Home SID Number

0000 |\_|\_|\_|\_|\_|\_| This is the SID (in Hex) of the cellular service that is available on the current channel. This section should be programmed ONLY if option 3 is turned ON in section [06].



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**[10] Skyroute Test Time**

9999 |\_\_|\_\_|\_\_|\_\_| 0000-2359 (in 24 hour time)

**[11] Test Transmission Day Mask - This section is not to be used for UL Listed applications.**

Default		Option ON	Option OFF
OFF	__	Option 1 Test on Sunday	Disabled
OFF	__	Option 2 Test on Monday	Disabled
OFF	__	Option 3 Test on Tuesday	Disabled
OFF	__	Option 4 Test on Wednesday	Disabled
OFF	__	Option 5 Test on Thursday	Disabled
OFF	__	Option 6 Test on Friday	Disabled
OFF	__	Option 7 Test on Saturday	Disabled
OFF	__	Option 8 For Future Use	

**[13] Skyroute Test Rates**

Default		Option ON	Option OFF
OFF	__	Option 1 Not used	
OFF	__	Option 2* Daily Test	Disabled
ON	__	Option 3 Weekly Test	Disabled
OFF	__	Option 4 Keybus Tests Enabled	Disabled
OFF	__	Options 5 to 8 For Future Use	

\* *Option 2 must be ON for UL Listed applications.*

**[21] Generic Signal Timer**

1E |\_\_|\_\_| (number x 10 seconds in Hex)

**[22] Transmission Options**

Generic Reporting	Full Reporting		Option ON	Option OFF
ON	ON	__	Option 1 Alarms/Restoral	Disabled
OFF	ON	__	Option 2 Tamper/Restores	Disabled
OFF	ON	__	Option 3 Supervisory/Restores	Disabled
OFF	ON	__	Option 4 Low Battery/Restores	Disabled
OFF	OFF	__	Option 5 Openings/Closings	Disabled
ON	ON	__	Option 6 Maintenance/Restoral	Disabled
OFF	OFF	__	Options 7 & 8 For Future Use	

**BASIC PROGRAMMING COMPLETED**

## 7.3 Advanced Programming **OPTIONAL**

The following sub-sections (30 -78) have automatically been programmed. How they are programmed depends on how you default the Skyroute (see Section 6.1). You may make changes if wanted.

Sub-sections [30] to [78]:

If '00' is entered, reporting code is disabled.

If 'FF' is entered, default reporting code is enabled.

### [30] Alarm Reporting Codes, Zones 1-16

Generic Full  
Reporting Reporting

FF	FF	_ _	Zone 1 Alarm
FF	FF	_ _	Zone 2 Alarm
FF	FF	_ _	Zone 3 Alarm
FF	FF	_ _	Zone 4 Alarm
FF	FF	_ _	Zone 5 Alarm
FF	FF	_ _	Zone 6 Alarm
FF	FF	_ _	Zone 7 Alarm
FF	FF	_ _	Zone 8 Alarm

Generic Full  
Reporting Reporting

FF	FF	_ _	Zone 9 Alarm
FF	FF	_ _	Zone 10 Alarm
FF	FF	_ _	Zone 11 Alarm
FF	FF	_ _	Zone 12 Alarm
FF	FF	_ _	Zone 13 Alarm
FF	FF	_ _	Zone 14 Alarm
FF	FF	_ _	Zone 15 Alarm
FF	FF	_ _	Zone 16 Alarm

### [31] Alarm Reporting Codes, Zones 17-32

Generic Full  
Reporting Reporting

FF	FF	_ _	Zone 17 Alarm
FF	FF	_ _	Zone 18 Alarm
FF	FF	_ _	Zone 19 Alarm
FF	FF	_ _	Zone 20 Alarm
FF	FF	_ _	Zone 21 Alarm
FF	FF	_ _	Zone 22 Alarm
FF	FF	_ _	Zone 23 Alarm
FF	FF	_ _	Zone 24 Alarm

Generic Full  
Reporting Reporting

FF	FF	_ _	Zone 25 Alarm
FF	FF	_ _	Zone 26 Alarm
FF	FF	_ _	Zone 27 Alarm
FF	FF	_ _	Zone 28 Alarm
FF	FF	_ _	Zone 29 Alarm
FF	FF	_ _	Zone 30 Alarm
FF	FF	_ _	Zone 31 Alarm
FF	FF	_ _	Zone 32 Alarm

### [32] Alarm Reporting Codes, Zones 33-48

Generic Full  
Reporting Reporting

FF	FF	_ _	Zone 33 Alarm
FF	FF	_ _	Zone 34 Alarm
FF	FF	_ _	Zone 35 Alarm
FF	FF	_ _	Zone 36 Alarm
FF	FF	_ _	Zone 37 Alarm
FF	FF	_ _	Zone 38 Alarm
FF	FF	_ _	Zone 39 Alarm
FF	FF	_ _	Zone 40 Alarm

Generic Full  
Reporting Reporting

FF	FF	_ _	Zone 41 Alarm
FF	FF	_ _	Zone 42 Alarm
FF	FF	_ _	Zone 43 Alarm
FF	FF	_ _	Zone 44 Alarm
FF	FF	_ _	Zone 45 Alarm
FF	FF	_ _	Zone 46 Alarm
FF	FF	_ _	Zone 47 Alarm
FF	FF	_ _	Zone 48 Alarm

### [33] Alarm Reporting Codes, Zones 49-64

Generic Full  
Reporting Reporting

FF	FF	_ _	Zone 49 Alarm
FF	FF	_ _	Zone 50 Alarm
FF	FF	_ _	Zone 51 Alarm
FF	FF	_ _	Zone 52 Alarm
FF	FF	_ _	Zone 53 Alarm
FF	FF	_ _	Zone 54 Alarm
FF	FF	_ _	Zone 55 Alarm
FF	FF	_ _	Zone 56 Alarm

Generic Full  
Reporting Reporting

FF	FF	_ _	Zone 57 Alarm
FF	FF	_ _	Zone 58 Alarm
FF	FF	_ _	Zone 59 Alarm
FF	FF	_ _	Zone 60 Alarm
FF	FF	_ _	Zone 61 Alarm
FF	FF	_ _	Zone 62 Alarm
FF	FF	_ _	Zone 63 Alarm
FF	FF	_ _	Zone 64 Alarm

**[34] Alarm Restoral Reporting Codes, Zones 1-16**

Generic Full  
Reporting Reporting

00 FF |\_\_|\_\_| Zone 1 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 2 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 3 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 4 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 5 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 6 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 7 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 8 Alarm Restoral

Generic Full  
Reporting Reporting

00 FF |\_\_|\_\_| Zone 9 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 10 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 11 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 12 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 13 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 14 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 15 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 16 Alarm Restoral

**[35] Alarm Restoral Reporting Codes, Zones 17-32**

Generic Full  
Reporting Reporting

00 FF |\_\_|\_\_| Zone 17 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 18 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 19 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 20 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 21 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 22 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 23 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 24 Alarm Restoral

Generic Full  
Reporting Reporting

00 FF |\_\_|\_\_| Zone 25 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 26 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 27 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 28 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 29 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 30 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 31 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 32 Alarm Restoral

**[36] Alarm Restoral Reporting Codes, Zones 33-48**

Generic Full  
Reporting Reporting

00 FF |\_\_|\_\_| Zone 33 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 34 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 35 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 36 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 37 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 38 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 39 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 40 Alarm Restoral

Generic Full  
Reporting Reporting

00 FF |\_\_|\_\_| Zone 41 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 42 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 43 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 44 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 45 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 46 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 47 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 48 Alarm Restoral

**[37] Alarm Restoral Reporting Codes, Zones 49-64**

Generic Full  
Reporting Reporting

00 FF |\_\_|\_\_| Zone 49 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 50 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 51 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 52 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 53 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 54 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 55 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 56 Alarm Restoral

Generic Full  
Reporting Reporting

00 FF |\_\_|\_\_| Zone 57 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 58 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 59 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 60 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 61 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 62 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 63 Alarm Restoral  
00 FF |\_\_|\_\_| Zone 64 Alarm Restoral

**[38] Miscellaneous Alarm Reporting Codes**

Generic Full  
Reporting Reporting

FF FF |\_\_|\_\_| Duress Alarm  
00 FF |\_\_|\_\_| Opening After Alarm  
00 FF |\_\_|\_\_| Recent Closing

Generic Full  
Reporting Reporting

00 FF |\_\_|\_\_| Zone Expander Supervisory Alarm  
00 FF |\_\_|\_\_| Zone Expander Low Battery  
00 FF |\_\_|\_\_| Cross Zoning (Burglary Verified) Alarm

---

**[39] Priority Alarm and Restoral Reporting Codes**

Generic Full  
Reporting Reporting

FF FF | | Keypad [F]ire Alarm  
FF FF | | Keypad [A]uxiliary Alarm  
FF FF | | Keypad [P]anic Alarm  
FF FF | | PGM2 Alarm

Generic Full  
Reporting Reporting

00 FF | | Keypad [F]ire Restoral  
00 FF | | Keypad [A]uxiliary Restoral  
00 FF | | Keypad [P]anic Restoral  
00 FF | | PGM2 Restoral

**[40] Tamper Reporting Codes, Zones 1-16**

Generic Full  
Reporting Reporting

00 FF | | Zone 1 Tamper  
00 FF | | Zone 2 Tamper  
00 FF | | Zone 3 Tamper  
00 FF | | Zone 4 Tamper  
00 FF | | Zone 5 Tamper  
00 FF | | Zone 6 Tamper  
00 FF | | Zone 7 Tamper  
00 FF | | Zone 8 Tamper

Generic Full  
Reporting Reporting

00 FF | | Zone 9 Tamper  
00 FF | | Zone 10 Tamper  
00 FF | | Zone 11 Tamper  
00 FF | | Zone 12 Tamper  
00 FF | | Zone 13 Tamper  
00 FF | | Zone 14 Tamper  
00 FF | | Zone 15 Tamper  
00 FF | | Zone 16 Tamper

**[41] Tamper Reporting Codes, Zones 17-32**

Generic Full  
Reporting Reporting

00 FF | | Zone 17 Tamper  
00 FF | | Zone 18 Tamper  
00 FF | | Zone 19 Tamper  
00 FF | | Zone 20 Tamper  
00 FF | | Zone 21 Tamper  
00 FF | | Zone 22 Tamper  
00 FF | | Zone 23 Tamper  
00 FF | | Zone 24 Tamper

Generic Full  
Reporting Reporting

00 FF | | Zone 25 Tamper  
00 FF | | Zone 26 Tamper  
00 FF | | Zone 27 Tamper  
00 FF | | Zone 28 Tamper  
00 FF | | Zone 29 Tamper  
00 FF | | Zone 30 Tamper  
00 FF | | Zone 31 Tamper  
00 FF | | Zone 32 Tamper

**[42] Tamper Reporting Codes, Zones 33-48**

Generic Full  
Reporting Reporting

00 FF | | Zone 33 Tamper  
00 FF | | Zone 34 Tamper  
00 FF | | Zone 35 Tamper  
00 FF | | Zone 36 Tamper  
00 FF | | Zone 37 Tamper  
00 FF | | Zone 38 Tamper  
00 FF | | Zone 39 Tamper  
00 FF | | Zone 40 Tamper

Generic Full  
Reporting Reporting

00 FF | | Zone 41 Tamper  
00 FF | | Zone 42 Tamper  
00 FF | | Zone 43 Tamper  
00 FF | | Zone 44 Tamper  
00 FF | | Zone 45 Tamper  
00 FF | | Zone 46 Tamper  
00 FF | | Zone 47 Tamper  
00 FF | | Zone 48 Tamper

**[43] Tamper Reporting Codes, Zones 49-64**

Generic Full  
Reporting Reporting

00 FF | | Zone 49 Tamper  
00 FF | | Zone 50 Tamper  
00 FF | | Zone 51 Tamper  
00 FF | | Zone 52 Tamper  
00 FF | | Zone 53 Tamper  
00 FF | | Zone 54 Tamper  
00 FF | | Zone 55 Tamper  
00 FF | | Zone 56 Tamper

Generic Full  
Reporting Reporting

00 FF | | Zone 57 Tamper  
00 FF | | Zone 58 Tamper  
00 FF | | Zone 59 Tamper  
00 FF | | Zone 60 Tamper  
00 FF | | Zone 61 Tamper  
00 FF | | Zone 62 Tamper  
00 FF | | Zone 63 Tamper  
00 FF | | Zone 64 Tamper

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**[44] Tamper Restoral Reporting Codes, Zones 1-16**

Generic Full  
Reporting Reporting

00 FF |\_\_|\_\_| Zone 1 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 2 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 3 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 4 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 5 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 6 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 7 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 8 Tamper Restoral

Generic Full  
Reporting Reporting

00 FF |\_\_|\_\_| Zone 9 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 10 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 11 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 12 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 13 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 14 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 15 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 16 Tamper Restoral

**[45] Tamper Restoral Reporting Codes, Zones 17-32**

Generic Full  
Reporting Reporting

00 FF |\_\_|\_\_| Zone 17 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 18 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 19 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 20 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 21 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 22 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 23 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 24 Tamper Restoral

Generic Full  
Reporting Reporting

00 FF |\_\_|\_\_| Zone 25 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 26 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 27 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 28 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 29 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 30 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 31 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 32 Tamper Restoral

**[46] Tamper Restoral Reporting Codes, Zones 33-48**

Generic Full  
Reporting Reporting

00 FF |\_\_|\_\_| Zone 33 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 34 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 35 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 36 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 37 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 38 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 39 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 40 Tamper Restoral

Generic Full  
Reporting Reporting

00 FF |\_\_|\_\_| Zone 41 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 42 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 43 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 44 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 45 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 46 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 47 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 48 Tamper Restoral

**[47] Tamper Restoral Reporting Codes, Zones 49-64**

Generic Full  
Reporting Reporting

00 FF |\_\_|\_\_| Zone 49 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 50 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 51 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 52 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 53 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 54 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 55 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 56 Tamper Restoral

Generic Full  
Reporting Reporting

00 FF |\_\_|\_\_| Zone 57 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 58 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 59 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 60 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 61 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 62 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 63 Tamper Restoral  
00 FF |\_\_|\_\_| Zone 64 Tamper Restoral

**[48] Miscellaneous Tamper Reporting Codes**

Generic Full  
Reporting Reporting

00 FF |\_\_|\_\_| General System Tamper  
00 FF |\_\_|\_\_| General System Tamper Rest.

Generic Full  
Reporting Reporting

00 FF |\_\_|\_\_| Keypad Lockout

**[49] Supervisory Reporting Codes, Zones 1-16**

Generic Reporting	Full Reporting		Generic Reporting	Full Reporting	
00	FF	_ _  Zone 1 Supervisory	00	FF	_ _  Zone 9 Supervisory
00	FF	_ _  Zone 2 Supervisory	00	FF	_ _  Zone 10 Supervisory
00	FF	_ _  Zone 3 Supervisory	00	FF	_ _  Zone 11 Supervisory
00	FF	_ _  Zone 4 Supervisory	00	FF	_ _  Zone 12 Supervisory
00	FF	_ _  Zone 5 Supervisory	00	FF	_ _  Zone 13 Supervisory
00	FF	_ _  Zone 6 Supervisory	00	FF	_ _  Zone 14 Supervisory
00	FF	_ _  Zone 7 Supervisory	00	FF	_ _  Zone 15 Supervisory
00	FF	_ _  Zone 8 Supervisory	00	FF	_ _  Zone 16 Supervisory

**[50] Supervisory Reporting Codes, Zones 17-32**

00	FF	_ _  Zone 17 Supervisory	00	FF	_ _  Zone 25 Supervisory
00	FF	_ _  Zone 18 Supervisory	00	FF	_ _  Zone 26 Supervisory
00	FF	_ _  Zone 19 Supervisory	00	FF	_ _  Zone 27 Supervisory
00	FF	_ _  Zone 20 Supervisory	00	FF	_ _  Zone 28 Supervisory
00	FF	_ _  Zone 21 Supervisory	00	FF	_ _  Zone 29 Supervisory
00	FF	_ _  Zone 22 Supervisory	00	FF	_ _  Zone 30 Supervisory
00	FF	_ _  Zone 23 Supervisory	00	FF	_ _  Zone 31 Supervisory
00	FF	_ _  Zone 24 Supervisory	00	FF	_ _  Zone 32 Supervisory

**[51] Supervisory Reporting Codes, Zones 33-48**

00	FF	_ _  Zone 33 Supervisory	00	FF	_ _  Zone 41 Supervisory
00	FF	_ _  Zone 34 Supervisory	00	FF	_ _  Zone 42 Supervisory
00	FF	_ _  Zone 35 Supervisory	00	FF	_ _  Zone 43 Supervisory
00	FF	_ _  Zone 36 Supervisory	00	FF	_ _  Zone 44 Supervisory
00	FF	_ _  Zone 37 Supervisory	00	FF	_ _  Zone 45 Supervisory
00	FF	_ _  Zone 38 Supervisory	00	FF	_ _  Zone 46 Supervisory
00	FF	_ _  Zone 39 Supervisory	00	FF	_ _  Zone 47 Supervisory
00	FF	_ _  Zone 40 Supervisory	00	FF	_ _  Zone 48 Supervisory

**[52] Supervisory Reporting Codes, Zones 49-64**

00	FF	_ _  Zone 49 Supervisory	00	FF	_ _  Zone 57 Supervisory
00	FF	_ _  Zone 50 Supervisory	00	FF	_ _  Zone 58 Supervisory
00	FF	_ _  Zone 51 Supervisory	00	FF	_ _  Zone 59 Supervisory
00	FF	_ _  Zone 52 Supervisory	00	FF	_ _  Zone 60 Supervisory
00	FF	_ _  Zone 53 Supervisory	00	FF	_ _  Zone 61 Supervisory
00	FF	_ _  Zone 54 Supervisory	00	FF	_ _  Zone 62 Supervisory
00	FF	_ _  Zone 55 Supervisory	00	FF	_ _  Zone 63 Supervisory
00	FF	_ _  Zone 56 Supervisory	00	FF	_ _  Zone 64 Supervisory

**[53] Supervisory Restoral Reporting Codes, Zones 1-16**

00	FF	_ _  Zone 1 Supervisory Restoral	00	FF	_ _  Zone 9 Supervisory Restoral
00	FF	_ _  Zone 2 Supervisory Restoral	00	FF	_ _  Zone 10 Supervisory Restoral
00	FF	_ _  Zone 3 Supervisory Restoral	00	FF	_ _  Zone 11 Supervisory Restoral
00	FF	_ _  Zone 4 Supervisory Restoral	00	FF	_ _  Zone 12 Supervisory Restoral
00	FF	_ _  Zone 5 Supervisory Restoral	00	FF	_ _  Zone 13 Supervisory Restoral
00	FF	_ _  Zone 6 Supervisory Restoral	00	FF	_ _  Zone 14 Supervisory Restoral
00	FF	_ _  Zone 7 Supervisory Restoral	00	FF	_ _  Zone 15 Supervisory Restoral
00	FF	_ _  Zone 8 Supervisory Restoral	00	FF	_ _  Zone 16 Supervisory Restoral

**[54] Supervisory Restoral Reporting Codes, Zones 17-32**

Generic Reporting	Full Reporting		Generic Reporting	Full Reporting	
00	FF	_ _ _  Zone 17 Supervisory Restoral	00	FF	_ _ _  Zone 25 Supervisory Restoral
00	FF	_ _ _  Zone 18 Supervisory Restoral	00	FF	_ _ _  Zone 26 Supervisory Restoral
00	FF	_ _ _  Zone 19 Supervisory Restoral	00	FF	_ _ _  Zone 27 Supervisory Restoral
00	FF	_ _ _  Zone 20 Supervisory Restoral	00	FF	_ _ _  Zone 28 Supervisory Restoral
00	FF	_ _ _  Zone 21 Supervisory Restoral	00	FF	_ _ _  Zone 29 Supervisory Restoral
00	FF	_ _ _  Zone 22 Supervisory Restoral	00	FF	_ _ _  Zone 30 Supervisory Restoral
00	FF	_ _ _  Zone 23 Supervisory Restoral	00	FF	_ _ _  Zone 31 Supervisory Restoral
00	FF	_ _ _  Zone 24 Supervisory Restoral	00	FF	_ _ _  Zone 32 Supervisory Restoral

**[55] Supervisory Restoral Reporting Codes, Zones 33-48**

00	FF	_ _ _  Zone 33 Supervisory Restoral	00	FF	_ _ _  Zone 41 Supervisory Restoral
00	FF	_ _ _  Zone 34 Supervisory Restoral	00	FF	_ _ _  Zone 42 Supervisory Restoral
00	FF	_ _ _  Zone 35 Supervisory Restoral	00	FF	_ _ _  Zone 43 Supervisory Restoral
00	FF	_ _ _  Zone 36 Supervisory Restoral	00	FF	_ _ _  Zone 44 Supervisory Restoral
00	FF	_ _ _  Zone 37 Supervisory Restoral	00	FF	_ _ _  Zone 45 Supervisory Restoral
00	FF	_ _ _  Zone 38 Supervisory Restoral	00	FF	_ _ _  Zone 46 Supervisory Restoral
00	FF	_ _ _  Zone 39 Supervisory Restoral	00	FF	_ _ _  Zone 47 Supervisory Restoral
00	FF	_ _ _  Zone 40 Supervisory Restoral	00	FF	_ _ _  Zone 48 Supervisory Restoral

**[56] Supervisory Restoral Reporting Codes, Zones 49-64**

00	FF	_ _ _  Zone 49 Supervisory Restoral	00	FF	_ _ _  Zone 57 Supervisory Restoral
00	FF	_ _ _  Zone 50 Supervisory Restoral	00	FF	_ _ _  Zone 58 Supervisory Restoral
00	FF	_ _ _  Zone 51 Supervisory Restoral	00	FF	_ _ _  Zone 59 Supervisory Restoral
00	FF	_ _ _  Zone 52 Supervisory Restoral	00	FF	_ _ _  Zone 60 Supervisory Restoral
00	FF	_ _ _  Zone 53 Supervisory Restoral	00	FF	_ _ _  Zone 61 Supervisory Restoral
00	FF	_ _ _  Zone 54 Supervisory Restoral	00	FF	_ _ _  Zone 62 Supervisory Restoral
00	FF	_ _ _  Zone 55 Supervisory Restoral	00	FF	_ _ _  Zone 63 Supervisory Restoral
00	FF	_ _ _  Zone 56 Supervisory Restoral	00	FF	_ _ _  Zone 64 Supervisory Restoral

**[57] Low Battery Reporting Codes, Zones 1-16**

00	FF	_ _ _  Zone 1 Low Battery	00	FF	_ _ _  Zone 9 Low Battery
00	FF	_ _ _  Zone 2 Low Battery	00	FF	_ _ _  Zone 10 Low Battery
00	FF	_ _ _  Zone 3 Low Battery	00	FF	_ _ _  Zone 11 Low Battery
00	FF	_ _ _  Zone 4 Low Battery	00	FF	_ _ _  Zone 12 Low Battery
00	FF	_ _ _  Zone 5 Low Battery	00	FF	_ _ _  Zone 13 Low Battery
00	FF	_ _ _  Zone 6 Low Battery	00	FF	_ _ _  Zone 14 Low Battery
00	FF	_ _ _  Zone 7 Low Battery	00	FF	_ _ _  Zone 15 Low Battery
00	FF	_ _ _  Zone 8 Low Battery	00	FF	_ _ _  Zone 16 Low Battery

**[58] Low Battery Reporting Codes, Zones 17-32**

00	FF	_ _ _  Zone 17 Low Battery	00	FF	_ _ _  Zone 25 Low Battery
00	FF	_ _ _  Zone 18 Low Battery	00	FF	_ _ _  Zone 26 Low Battery
00	FF	_ _ _  Zone 19 Low Battery	00	FF	_ _ _  Zone 27 Low Battery
00	FF	_ _ _  Zone 20 Low Battery	00	FF	_ _ _  Zone 28 Low Battery
00	FF	_ _ _  Zone 21 Low Battery	00	FF	_ _ _  Zone 29 Low Battery
00	FF	_ _ _  Zone 22 Low Battery	00	FF	_ _ _  Zone 30 Low Battery
00	FF	_ _ _  Zone 23 Low Battery	00	FF	_ _ _  Zone 31 Low Battery
00	FF	_ _ _  Zone 24 Low Battery	00	FF	_ _ _  Zone 32 Low Battery

**[59] Low Battery Reporting Codes, Zones 33-48**

Generic Reporting	Full Reporting		Generic Reporting	Full Reporting	
00	FF	_ _ _  Zone 33 Low Battery	00	FF	_ _ _  Zone 41 Low Battery
00	FF	_ _ _  Zone 34 Low Battery	00	FF	_ _ _  Zone 42 Low Battery
00	FF	_ _ _  Zone 35 Low Battery	00	FF	_ _ _  Zone 43 Low Battery
00	FF	_ _ _  Zone 36 Low Battery	00	FF	_ _ _  Zone 44 Low Battery
00	FF	_ _ _  Zone 37 Low Battery	00	FF	_ _ _  Zone 45 Low Battery
00	FF	_ _ _  Zone 38 Low Battery	00	FF	_ _ _  Zone 46 Low Battery
00	FF	_ _ _  Zone 39 Low Battery	00	FF	_ _ _  Zone 47 Low Battery
00	FF	_ _ _  Zone 40 Low Battery	00	FF	_ _ _  Zone 48 Low Battery

**[60] Low Battery Reporting Codes, Zones 49-64**

00	FF	_ _ _  Zone 49 Low Battery	00	FF	_ _ _  Zone 57 Low Battery
00	FF	_ _ _  Zone 50 Low Battery	00	FF	_ _ _  Zone 58 Low Battery
00	FF	_ _ _  Zone 51 Low Battery	00	FF	_ _ _  Zone 59 Low Battery
00	FF	_ _ _  Zone 52 Low Battery	00	FF	_ _ _  Zone 60 Low Battery
00	FF	_ _ _  Zone 53 Low Battery	00	FF	_ _ _  Zone 61 Low Battery
00	FF	_ _ _  Zone 54 Low Battery	00	FF	_ _ _  Zone 62 Low Battery
00	FF	_ _ _  Zone 55 Low Battery	00	FF	_ _ _  Zone 63 Low Battery
00	FF	_ _ _  Zone 56 Low Battery	00	FF	_ _ _  Zone 64 Low Battery

**[61] Low Battery Restoral Reporting Codes, Zones 1-16**

00	FF	_ _ _  Zone 1 Low Battery Restoral	00	FF	_ _ _  Zone 9 Low Battery Restoral
00	FF	_ _ _  Zone 2 Low Battery Restoral	00	FF	_ _ _  Zone 10 Low Battery Restoral
00	FF	_ _ _  Zone 3 Low Battery Restoral	00	FF	_ _ _  Zone 11 Low Battery Restoral
00	FF	_ _ _  Zone 4 Low Battery Restoral	00	FF	_ _ _  Zone 12 Low Battery Restoral
00	FF	_ _ _  Zone 5 Low Battery Restoral	00	FF	_ _ _  Zone 13 Low Battery Restoral
00	FF	_ _ _  Zone 6 Low Battery Restoral	00	FF	_ _ _  Zone 14 Low Battery Restoral
00	FF	_ _ _  Zone 7 Low Battery Restoral	00	FF	_ _ _  Zone 15 Low Battery Restoral
00	FF	_ _ _  Zone 8 Low Battery Restoral	00	FF	_ _ _  Zone 16 Low Battery Restoral

**[62] Low Battery Restoral Reporting Codes, Zones 17-32**

00	FF	_ _ _  Zone 17 Low Battery Restoral	00	FF	_ _ _  Zone 25 Low Battery Restoral
00	FF	_ _ _  Zone 18 Low Battery Restoral	00	FF	_ _ _  Zone 26 Low Battery Restoral
00	FF	_ _ _  Zone 19 Low Battery Restoral	00	FF	_ _ _  Zone 27 Low Battery Restoral
00	FF	_ _ _  Zone 20 Low Battery Restoral	00	FF	_ _ _  Zone 28 Low Battery Restoral
00	FF	_ _ _  Zone 21 Low Battery Restoral	00	FF	_ _ _  Zone 29 Low Battery Restoral
00	FF	_ _ _  Zone 22 Low Battery Restoral	00	FF	_ _ _  Zone 30 Low Battery Restoral
00	FF	_ _ _  Zone 23 Low Battery Restoral	00	FF	_ _ _  Zone 31 Low Battery Restoral
00	FF	_ _ _  Zone 24 Low Battery Restoral	00	FF	_ _ _  Zone 32 Low Battery Restoral

**[63] Low Battery Restoral Reporting Codes, Zones 33-48**

00	FF	_ _ _  Zone 33 Low Battery Restoral	00	FF	_ _ _  Zone 41 Low Battery Restoral
00	FF	_ _ _  Zone 34 Low Battery Restoral	00	FF	_ _ _  Zone 42 Low Battery Restoral
00	FF	_ _ _  Zone 35 Low Battery Restoral	00	FF	_ _ _  Zone 43 Low Battery Restoral
00	FF	_ _ _  Zone 36 Low Battery Restoral	00	FF	_ _ _  Zone 44 Low Battery Restoral
00	FF	_ _ _  Zone 37 Low Battery Restoral	00	FF	_ _ _  Zone 45 Low Battery Restoral
00	FF	_ _ _  Zone 38 Low Battery Restoral	00	FF	_ _ _  Zone 46 Low Battery Restoral
00	FF	_ _ _  Zone 39 Low Battery Restoral	00	FF	_ _ _  Zone 47 Low Battery Restoral
00	FF	_ _ _  Zone 40 Low Battery Restoral	00	FF	_ _ _  Zone 48 Low Battery Restoral



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**[64] Low Battery Restoral Reporting Codes, Zones 49-64**

Generic Reporting	Full Reporting		Generic Reporting	Full Reporting	
00	FF	_ _ _  Zone 49 Low Battery Restoral	00	FF	_ _ _  Zone 57 Low Battery Restoral
00	FF	_ _ _  Zone 50 Low Battery Restoral	00	FF	_ _ _  Zone 58 Low Battery Restoral
00	FF	_ _ _  Zone 51 Low Battery Restoral	00	FF	_ _ _  Zone 59 Low Battery Restoral
00	FF	_ _ _  Zone 52 Low Battery Restoral	00	FF	_ _ _  Zone 60 Low Battery Restoral
00	FF	_ _ _  Zone 53 Low Battery Restoral	00	FF	_ _ _  Zone 61 Low Battery Restoral
00	FF	_ _ _  Zone 54 Low Battery Restoral	00	FF	_ _ _  Zone 62 Low Battery Restoral
00	FF	_ _ _  Zone 55 Low Battery Restoral	00	FF	_ _ _  Zone 63 Low Battery Restoral
00	FF	_ _ _  Zone 56 Low Battery Restoral	00	FF	_ _ _  Zone 64 Low Battery Restoral

**[65] Closing (Arming) Reporting Codes, Access Codes 1-8**

FF	FF	_ _ _  Closing By Access Code 1	FF	FF	_ _ _  Closing By Access Code 5
FF	FF	_ _ _  Closing By Access Code 2	FF	FF	_ _ _  Closing By Access Code 6
FF	FF	_ _ _  Closing By Access Code 3	FF	FF	_ _ _  Closing By Access Code 7
FF	FF	_ _ _  Closing By Access Code 4	FF	FF	_ _ _  Closing By Access Code 8

**[66] Closing (Arming) Reporting Codes, Access Codes 9-16**

FF	FF	_ _ _  Closing By Access Code 9	FF	FF	_ _ _  Closing By Access Code 13
FF	FF	_ _ _  Closing By Access Code 10	FF	FF	_ _ _  Closing By Access Code 14
FF	FF	_ _ _  Closing By Access Code 11	FF	FF	_ _ _  Closing By Access Code 15
FF	FF	_ _ _  Closing By Access Code 12	FF	FF	_ _ _  Closing By Access Code 16

**[67] Closing (Arming) Reporting Codes, Access Codes 17-24**

FF	FF	_ _ _  Closing By Access Code 17	FF	FF	_ _ _  Closing By Access Code 21
FF	FF	_ _ _  Closing By Access Code 18	FF	FF	_ _ _  Closing By Access Code 22
FF	FF	_ _ _  Closing By Access Code 19	FF	FF	_ _ _  Closing By Access Code 23
FF	FF	_ _ _  Closing By Access Code 20	FF	FF	_ _ _  Closing By Access Code 24

**[68] Closing (Arming) Reporting Codes, Access Codes 25-32**

FF	FF	_ _ _  Closing By Access Code 25	FF	FF	_ _ _  Closing By Access Code 29
FF	FF	_ _ _  Closing By Access Code 26	FF	FF	_ _ _  Closing By Access Code 30
FF	FF	_ _ _  Closing By Access Code 27	FF	FF	_ _ _  Closing By Access Code 31
FF	FF	_ _ _  Closing By Access Code 28	FF	FF	_ _ _  Closing By Access Code 32

**[69] Miscellaneous Closing (Arming) Reporting Codes**

FF	FF	_ _ _  Closing by Duress Code 33	FF	FF	_ _ _  Closing by System Code 42
FF	FF	_ _ _  Closing by Duress Code 34	FF	FF	_ _ _  Partial Closing
FF	FF	_ _ _  Closing by System Code 40	FF	FF	_ _ _  Special Closing
FF	FF	_ _ _  Closing by System Code 41	FF	FF	_ _ _  Late to Close

**[70] Opening (Disarming) Reporting Codes, Access Codes 1-8**

FF	FF	_ _ _  Opening By Access Code 1	FF	FF	_ _ _  Opening By Access Code 5
FF	FF	_ _ _  Opening By Access Code 2	FF	FF	_ _ _  Opening By Access Code 6
FF	FF	_ _ _  Opening By Access Code 3	FF	FF	_ _ _  Opening By Access Code 7
FF	FF	_ _ _  Opening By Access Code 4	FF	FF	_ _ _  Opening By Access Code 8

**[71] Opening (Disarming) Reporting Codes, Access Codes 9-16**

FF	FF	_ _ _  Opening By Access Code 9	FF	FF	_ _ _  Opening By Access Code 13
FF	FF	_ _ _  Opening By Access Code 10	FF	FF	_ _ _  Opening By Access Code 14
FF	FF	_ _ _  Opening By Access Code 11	FF	FF	_ _ _  Opening By Access Code 15
FF	FF	_ _ _  Opening By Access Code 12	FF	FF	_ _ _  Opening By Access Code 16

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**[72] Opening (Disarming) Reporting Codes, Access Codes 17-24**

Generic Reporting	Full Reporting		Generic Reporting	Full Reporting	
FF	FF	_ _	FF	FF	_ _
		Opening By Access Code 17			Opening By Access Code 21
FF	FF	_ _	FF	FF	_ _
		Opening By Access Code 18			Opening By Access Code 22
FF	FF	_ _	FF	FF	_ _
		Opening By Access Code 19			Opening By Access Code 23
FF	FF	_ _	FF	FF	_ _
		Opening By Access Code 20			Opening

**[73] Opening (Disarming) Reporting Codes, Access Codes 25-32**

FF	FF	_ _	FF	FF	_ _
		Opening By Access Code 25			Opening By Access Code 29
FF	FF	_ _	FF	FF	_ _
		Opening By Access Code 26			Opening By Access Code 30
FF	FF	_ _	FF	FF	_ _
		Opening By Access Code 27			Opening By Access Code 31
FF	FF	_ _	FF	FF	_ _
		Opening By Access Code 28			Opening By Access Code 32

**[74] Miscellaneous Opening (Disarming) Reporting Codes**

FF	FF	_ _	FF	FF	_ _
		Opening by Duress Code 33			Opening by System Code 42
FF	FF	_ _	FF	FF	_ _
		Opening by Duress Code 34			Auto-Arm Cancellation
FF	FF	_ _	FF	FF	_ _
		Opening by System Code 40			Special Opening
FF	FF	_ _			
		Opening by System Code 41			

**[75] Maintenance Alarm Reporting Codes**

FF	FF	_ _	FF	FF	_ _
		Battery Trouble Alarm			Auxiliary Power Supply Trouble Alarm
FF	FF	_ _	FF	FF	_ _
		AC Failure Trouble Alarm			TLM Trouble Code
FF	FF	_ _	FF	FF	_ _
		Bell Circuit Trouble Alarm			General System Trouble
FF	FF	_ _	FF	FF	_ _
		Fire Trouble Alarm			General System Supervisory

**[76] Maintenance Restoral Reporting Codes**

FF	FF	_ _	FF	FF	_ _
		Battery Trouble Restoral			Auxiliary Power Supply Trouble Restoral
FF	FF	_ _	FF	FF	_ _
		AC Failure Trouble Restoral			TLM Restoral
FF	FF	_ _	FF	FF	_ _
		Bell Circuit Trouble Restoral			General System Trouble Restoral
FF	FF	_ _	FF	FF	_ _
		Fire Trouble Restoral			General System Supervisory Restoral

**[77] Miscellaneous Maintenance Restoral Reporting Codes**

00*	FF	_ _	00	FF	_ _
		Phone #1 FTC			Event Buffer 75% Full
00*	FF	_ _	00	FF	_ _
		Phone #2 FTC			DLS Lead IN
00*	FF	_ _	00	FF	_ _
		Phone #1 FTC Restore			DLS Lead OUT
00*	FF	_ _	00	FF	_ _
		Phone #2 FTC Restore			Delinquency Reporting Code

\* For UL Listed applications this reporting code must be activated.

**[78] Test Transmission Reporting Codes**

00	FF	_ _	FF	FF	_ _
		Periodic Test Transmission			Skyroute Test TX Code
00	FF	_ _			
		System Test			

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**Section 8 - Testing****Testing your control to the Central Station**

Be sure to perform normal tests with your central station via the land line.

There is a 1-minute delay between successive signals sent by the Skyroute transmitter.

For example: If you trip 3 zones and you have the Skyroute module programmed to send the alarm and

restoral reporting codes for each zone (6 signals in total), it will take about 5 minutes for all the signals to go through. The first signal goes through immediately. There will be a 1-minute delay before the second signal is sent and another 1-minute delay before the third signal is sent, etc.

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## Section 9 - Troubleshooting

**Problem:** • LED5 is blinking 2 times - Radio is not powered

**Solution:** • Make sure that BELL(+) on the panel is connected to BELL IN on the Skyroute module.  
• Perform a default on the Skyroute module.

**Problem:** • LED5 is blinking 4 times - No service

**Solution:** • Relocate either the Skyroute transmitter or the antenna to a different location on the premises. Higher or closer to a window usually improves the signal strength.  
• Remove the Skyroute transmitter from any environmental interference such as AC power lines or large pieces of metal duct work, water heater, electrical box, etc.

**Problem:** • LED5 is blinking 5 times - Failure to communicate

**Solution:** • This trouble means that the Skyroute transceiver was not acknowledged from the central station. To clear this trouble, perform a reset: [\*8] [Installer code] [803] [99] [FF]. To prevent this trouble in the future, make sure your signal strength is good.

**Problem:** • LED5 is blinking 6 times - Skyroute transceiver is not activated with Connect 24

**Solution:** • Activate the Skyroute transceiver with Connect 24. Please have your information ready when you call the VRU. If you do not have these numbers, please call 888-251-7458 (US) or 888-955-5583 (Canada).

**Problem:** • LED5 is blinking 8 times - Skyroute is not receiving Keybus data

**Solution:** • Check for proper connection to the Power Series panel on the 4-wire Keybus.

**Problem:** • Skyroute unit displays poor signal strength.

**Solution:** • Relocate either the Skyroute transmitter or the antenna to a different location on the premises. Higher or closer to a window usually improves the signal strength.  
• Remove the Skyroute transmitter from any environmental interference such as AC power lines or large pieces of metal duct work, water heater, electrical box, etc.

**Problem:** • Skyroute transmitter unit has good signal strength but it is not transmitting the signals.

**Solution:** • Make sure that the Skyroute transmitter is programmed for the proper channel (A or B). Correct channel for your area can be obtained from the SID list provided by Connect 24. The default channel is B.

**Problem:** • My Skyroute transmitter is sending Zone 98 when I wanted to send the actual zone numbers.

**Solution:** • Enter the installer ID in Installer Programming (\*8). Enter 00 in sub-section [99] of section [803]. This will default all the programming to factory settings. You will then have to program your Skyroute module completely. You will notice that LED5 is blinking 6 times. Please see the following problem for solution.

**Problem:** • The Skyroute transmitter was activated, but a default was performed; now LED5 is blinking 6 times.

**Solution:** • Enter the installer ID in Installer Programming (\*8). Enter sub-section [06] of section [803] and turn bit# 4 on.  
• Enter FF (which is \*66) in sub-section [99]. The Skyroute module will restart.  
• LED5 should be blinking once.

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**Section 10 - For Your Records**

Location

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Skyroute MIN

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Rate Plan

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Central Station

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Account Number

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Test Time and Day

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Additional Notes

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## Appendix A - Reporting Codes

Skyroute Programming Section	Description	Skyroute Transmission Option Section [22]	Full Reporting		Generic Reporting	
			SIA (event code-zone #)	Contact ID (event code-zone #)	SIA (event code-zone #)	Contact ID (event code-zone #)
30	Zone Alarm (Zone 1 to Zone 64)					
35	Zone Restore (Zone 1 to Zone 64)		See Appendix B			
38	Duress Alarm	1 (Alarms/Restoral)	HA-00	E122-000	HA-00	E122-000
38	Opening After Alarm	1 (Alarms/Restoral)	OR-00	E458-000	OR-00	E458-000
38	Recent Closing	1 (Alarms/Restoral)	CR-00	E459-000	CR-00	E459-000
38	Zone Expander Supervisory Alarm	1 (Alarms/Restoral)	UA-00	E140-000	UA-98	E140-098
38	Zone Expander Supervisory Restore	1 (Alarms/Restoral)	UH-00	R140-000	UH-00	R140-000
39	Keypad Fire	1 (Alarms/Restoral)	FA-00	E100-000	FA-98	E110-098
39	Keypad Medical	1 (Alarms/Restoral)	MA-00	E100-000	MA-00	E100-000
39	Keypad Panic	1 (Alarms/Restoral)	PA-00	E120-000	PA-98	E120-098
39	PGM 2 Alarm		See Appendix B			
39	Keypad Fire Restore	1 (Alarms/Restoral)	FH-00	R110-000	FH-00	R110-000
39	Keypad Medical Restore	1 (Alarms/Restoral)	MH-00	R100-000	MH-00	R100-000
39	Keypad Panic Restore	1 (Alarms/Restoral)	PH-00	R120-000	PH-00	R120-000
39	PGM 2 Restore		See Appendix B			
40	Tamper Alarm Z1-Z16	2 (Tampers/Restoral)	TA-XX	E137-0XX	TA-XX	E137-0XX
41	Tamper Alarm Z17-Z32	2 (Tampers/Restoral)	TA-XX	E137-0XX	TA-XX	E137-0XX
42	Tamper Alarm Z33-Z48	2 (Tampers/Restoral)	TA-XX	E137-0XX	TA-XX	E137-0XX
43	Tamper Alarm Z49-Z64	2 (Tampers/Restoral)	TA-XX	E137-0XX	TA-XX	E137-0XX
44	Tamper Restore Z1-Z16	2 (Tampers/Restoral)	TR-XX	R137-0XX	TR-XX	R137-0XX
45	Tamper Restore Z17-Z32	2 (Tampers/Restoral)	TR-XX	R137-0XX	TR-XX	R137-0XX
46	Tamper Restore Z33-Z48	2 (Tampers/Restoral)	TR-XX	R137-0XX	TR-XX	R137-0XX
47	Tamper Restore Z49-Z64	2 (Tampers/Restoral)	TR-XX	R137-0XX	TR-XX	R137-0XX
48	General System Tamper	2 (Tampers/Restoral)	TA-00	E137-000	TA-00	E137-000
48	General System Tamper Restore	2 (Tampers/Restoral)	TR-00	R137-000	TR-00	R137-000
48	Keypad Lock Out	2 (Tampers/Restoral)	JA-00	E461-000	JA-00	E461-000
48	General system Tamper Restore	6(Maintenance/Restoral)	TR-00	R137-000	TR-00	R137-000
48	General system Tamper Alarm	6(Maintenance/Restoral)	TA-00	E137-000	TA-00	E137-000
49	Zone Supervisory Alarm Z1-Z16	3 (Supervisory/Restoral)	UT-XX	E300-0XX	UT-XX	E300-0XX
50	Zone Supervisory Alarm Z17-Z32	3 (Supervisory/Restoral)	UT-XX	E300-0XX	UT-XX	E300-0XX
51	Zone Supervisory Alarm Z33-Z48	3 (Supervisory/Restoral)	UT-XX	E300-0XX	UT-XX	E300-0XX
52	Zone Supervisory Alarm Z49-Z64	3 (Supervisory/Restoral)	UT-XX	E300-0XX	UT-XX	E300-0XX
53	Zone Supervisory Restoral Z1-Z16	3 (Supervisory/Restoral)	UJ-XXX	R300-0XX	UJ-XXX	R300-0XX
53	Zone Supervisory Restoral Z17-Z32	3 (Supervisory/Restoral)	UJ-XXX	R300-0XX	UJ-XXX	R300-0XX
53	Zone Supervisory Restoral Z33-Z48	3 (Supervisory/Restoral)	UJ-XXX	R300-0XX	UJ-XXX	R300-0XX
53	Zone Supervisory Restoral Z49-Z64	3 (Supervisory/Restoral)	UJ-XXX	R300-0XX	UJ-XXX	R300-0XX
57	Zone Low Battery Z1-Z8	4 (Low Battery/Restoral)	XT-XX	E302-0XX	XT-XX	E302-0XX
58	Zone Low Battery Z9-Z16	4 (Low Battery/Restoral)	XT-XX	E302-0XX	XT-XX	E302-0XX
59	Zone Low Battery Z17-Z24	4 (Low Battery/Restoral)	XT-XX	E302-0XX	XT-XX	E302-0XX
60	Zone Low Battery Z25-Z32	4 (Low Battery/Restoral)	XT-XX	E302-0XX	XT-XX	E302-0XX
61	Zone Low Battery Restore Z1-Z8	4 (Low Battery/Restoral)	XR-XX	R302-0XX	XR-XX	R302-0XX
62	Zone Low Battery Restore Z9-Z16	4 (Low Battery/Restoral)	XR-XX	R302-0XX	XR-XX	R302-0XX
63	Zone Low Battery Restore Z17-Z24	4 (Low Battery/Restoral)	XR-XX	R302-0XX	XR-XX	R302-0XX
64	Zone Low Battery Restore Z25-Z32	4 (Low Battery/Restoral)	XR-XX	R302-0XX	XR-XX	R302-0XX
65	Closing (User 1 to User 16)	5 (Opening/Closing)	CL-XX	R401-0XX	CL-XX	R401-0XX
67	Closing (User 17 to User 34)	5 (Opening/Closing)	CL-XX	R401-0XX	CL-XX	R401-0XX
69	Closing (User 40 to User 42)	5 (Opening/Closing)	CL-XX	R401-0XX	CL-XX	R401-0XX
69	Partial Closing	5 (Opening/Closing)	CG-XX	R456-0XX	CG-XX	R456-0XX
69	Special Closing	5 (Opening/Closing)	CL-00	R401-000	CL-00	R401-000
70	Openings (User 1 to User 34)	5 (Opening/Closing)	OP-XX	E401-0XX	OP-XX	E401-0XX
74	Opening (User 40 to User 42)	5 (Opening/Closing)	OP-XX	E401-0XX	OP-XX	E401-0XX
74	Auto-Arm Cancellation	5 (Opening/Closing)	CE-00	E455-000	CE-00	E455-000
74	Special Opening	5 (Opening/Closing)	OP-00	E401-000	OP-00	E401-000
75	Battery Trouble	6(Maintenance/Restoral)	YT-00	E302-000	YT-00	E302-000
75	AC Failure	6(Maintenance/Restoral)	AT-00	E301-000	AT-00	E301-000
75	Bell Circuit Trouble	6(Maintenance/Restoral)	YA-00YH-00	E300-099	YA-00YH-00	E300-099
75	Fire Trouble	6(Maintenance/Restoral)	FT-00	E373-000	FT-00	E373-000
75	Aux. Power Trouble	6(Maintenance/Restoral)	YP-00	E312-000	YP-00	E312-000
75	TLM Trouble	6(Maintenance/Restoral)	LT-00	E351-000	LT-00	E351-000
75	General System Trouble	6(Maintenance/Restoral)	YX-00	E300-000	YX-00	E300-000
75	General System Supervisory	6 (Maintenance/Restoral)	ET-00	E330-000	ET-00	E330-000
75	General System Supervisory Alarm	6 (Maintenance/Restoral)	ET-00	E330-000	ET-00	E330-000
76	Battery Trouble Restore	6 (Maintenance/Restoral)	YR-00	E302-000	YR-00	E302-000
76	AC Failure Restore	6 (Maintenance/Restoral)	AR-00	R301-000	AR-00	R301-000
76	Bell Circuit Trouble Restore	6 (Maintenance/Restoral)	YA-00YH-00	R300-099	YA-00YH-00	R300-099
76	Fire Trouble Restore	6 (Maintenance/Restoral)	FJ-00	R373-000	FJ-00	R373-000
76	Aux. Power Trouble Restore	6 (Maintenance/Restoral)	YQ-00	R312-000	YQ-00	R312-000
76	TLM Trouble Restore	6 (Maintenance/Restoral)	LR-00	R351-000	LR-00	R351-000

Skyroute Programming Section	SIA Event Code	Description	Skyroute Transmission Option Section [22]	Full Reporting		Generic Reporting	
				SIA (event code-zone #)	Contact ID (event code-zone #)	SIA (event code-zone #)	Contact ID (event code-zone #)
76	'YZ'	General System Trouble Restore	6 (Maintenance/Restoral)	YZ-00	R300-000	YZ-00	R300-000
76	'ER'	General System Supervisory Restore	6 (Maintenance/Restoral)	ER-00	R330-000	ER-00	R330-000
76	'ER'	General System Supervisory Restore	6 (Maintenance/Restoral)	ER-00	R330-000	ER-00	R330-000
77	'YC'	FTC Phone #1	6 (Maintenance/Restoral)	YC-00	E354-000	YC-00	E354-000
77	'YC'	FTC Phone #2	6 (Maintenance/Restoral)	YC-00	E354-000	YC-00	E354-000
77	'JL'	Event Buffer 75% Full	6 (Maintenance/Restoral)	JL-00	E622-000	JL-00	E622-000
77	'RB'	DLS Lead IN	6 (Maintenance/Restoral)	RB-00	E627-000	RB-00	E627-000
77	'RS'	DLS Lead OUT	6 (Maintenance/Restoral)	RS-00	R628-000	RS-00	R628-000
77	'YK'	FTC Phone #1 Restore	6 (Maintenance/Restoral)	YK-00	R354-000	YK-00	R354-000
77	'YK'	FTC Phone #2 Restore	6 (Maintenance/Restoral)	YK-00	R354-000	YK-00	R354-000
78	'RP'	Periodic Test Transmission	6 (Maintenance/Restoral)	RP-00	E602-000	RP-00	E602-000
78	'RX'	System Test	6 (Maintenance/Restoral)	RX-00	E601-000	RX-00	E601-000
78	'TX'	Skyroute Test Transmission	6 (Maintenance/Restoral)	TX-00	E603-000	TX-00	E603-000
78	'BV'	Police Code	1 (Alarms/Restoral)	BV-00	E139-000	BV-00	E139-000
78	'CD'	Delinquency Reporting Code	6 (Maintenance/Restoral)	CD-00	E654-000	CD-00	E654-000

## Appendix B - Zone Alarms/Restorals

PGM2 Definition	Zone Definition	Description	Skyroute Transmission Option Section [22]	Full Reporting		Generic Reporting	
				SIA (event code-zone #)	Contact ID (event code-zone #)	SIA (event code-zone #)	Contact ID (event code-zone #)
-	01	Delay 1	1 (Alarms/Restoral)	BA-XX / BH-XX	E130-0XX / R130-0XX	BA-98 / BH-XX	E130-098 / R130-0XX
-	02	Delay 2	1 (Alarms/Restoral)	BA-XX / BH-XX	E130-0XX / R130-0XX	BA-98 / BH-XX	E130-098 / R130-0XX
-	03	Instant	1 (Alarms/Restoral)	BA-XX / BH-XX	E130-0XX / R130-0XX	BA-98 / BH-XX	E130-098 / R130-0XX
-	04	Interior	1 (Alarms/Restoral)	BA-XX / BH-XX	E130-0XX / R130-0XX	BA-98 / BH-XX	E130-098 / R130-0XX
-	05	Interior, Stay-Away	1 (Alarms/Restoral)	BA-XX / BH-XX	E130-0XX / R130-0XX	BA-98 / BH-XX	E130-098 / R130-0XX
-	06	Delay, Stay-Away	1 (Alarms/Restoral)	BA-XX / BH-XX	E130-0XX / R130-0XX	BA-98 / BH-XX	E130-098 / R130-0XX
-	07	Delayed 24 Hour Fire (Hardwired)	1 (Alarms/Restoral)	FA-XX / FH-XX	E110-0XX / R110-0XX	FA-98 / FH-XX	E110-098 / R110-0XX
-	08	Standard 24 Hour Fire (Hardwired)	1 (Alarms/Restoral)	FA-XX / FH-XX	E110-0XX / R110-0XX	FA-98 / FH-XX	E110-098 / R110-0XX
-	09	24 Hour Supervisory (LINKS)	1 (Alarms/Restoral)	UA-XX / UH-XX	E140-0XX / R140-0XX	UA-XX / UH-XX	E140-0XX / R140-0XX
-	10	24 Hour Supervisory Buzzer	1 (Alarms/Restoral)	UA-XX / UH-XX	E140-0XX / R140-0XX	UA-98 / UH-XX	E140-098 / R140-0XX
-	11	24 Hour Burglary	1 (Alarms/Restoral)	BA-XX / BH-XX	E130-0XX / R130-0XX	BA-98 / BH-XX	E130-098 / R130-0XX
-	12	24 Hour Hold-up	1 (Alarms/Restoral)	HA-XX / HH-XX	E122-0XX / R122-0XX	PA-XX / PH-XX	E122-0XX / R122-0XX
-	13	24 Hour Gas	1 (Alarms/Restoral)	GA-XX / GH-XX	E151-0XX / R151-0XX	UA-XX / UH-XX	E151-0XX / R151-0XX
-	14	24 Hour Heat	1 (Alarms/Restoral)	KA-XX / KH-XX	E158-0XX / R158-0XX	FA-XX / FH-XX	E158-0XX / R158-0XX
-	15	24 Hour Medical	1 (Alarms/Restoral)	MA-XX / MH-XX	E100-0XX / R100-0XX	PA-XX / PH-XX	E100-0XX / R100-0XX
-	16	24 Hour Panic	1 (Alarms/Restoral)	PA-XX / PH-XX	E120-0XX / R120-0XX	PA-98 / PH-XX	E120-098 / R120-0XX
-	17	24 Hour Emergency	1 (Alarms/Restoral)	QA-XX / QH-XX	E120-0XX / R120-0XX	PA-XX / PH-XX	E120-0XX / R120-0XX
-	18	24 Hour Sprinkler	1 (Alarms/Restoral)	SA-XX / SH-XX	E110-0XX / R110-0XX	UA-XX / UH-XX	E110-0XX / R110-0XX
-	19	24 Hour Water	1 (Alarms/Restoral)	WA-XX / WH-XX	E154-0XX / R154-0XX	UA-XX / UH-XX	E154-0XX / R154-0XX
-	20	24 Hour Freeze	1 (Alarms/Restoral)	ZA-XX / ZH-XX	E140-0XX / R140-0XX	UA-XX / UH-XX	E140-0XX / R140-0XX
-	21	24 Hour Latching Tamper	1 (Alarms/Restoral)	UA-XX / UH-XX	E130-0XX / R130-0XX	UA-98 / UH-XX	E130-098 / R130-0XX
-	22	Momentary Keyswitch Arm	1 (Alarms/Restoral)	BA-XX / BH-XX	E130-0XX / R130-0XX	BA-98 / BH-XX	E130-098 / R130-0XX
-	23	Maintained Keyswitch Arm	1 (Alarms/Restoral)	BA-XX / BH-XX	E130-0XX / R130-0XX	BA-98 / BH-XX	E130-098 / R130-0XX
-	24	LINKS Answer	1 (Alarms/Restoral)	BA-XX / BH-XX	E130-0XX / R130-0XX	BA-98 / BH-XX	E130-098 / R130-0XX
-	25	Interior Delay	1 (Alarms/Restoral)	BA-XX / BH-XX	E130-0XX / R130-0XX	BA-98 / BH-XX	E130-098 / R130-0XX
-	26	24 Hr Non Alarm	1 (Alarms/Restoral)	BA-XX / BH-XX	E130-0XX / R130-0XX	BA-98 / BH-XX	E130-098 / R130-0XX
-	27	Delayed 24Hr Water	1 (Alarms/Restoral)	ST-XX / SJ-XX	E200-0XX / R200-0XX	ST-XX / SJ-XX	E200-098 / R200-0XX
-	28	Instant 24Hr Water	1 (Alarms/Restoral)	ST-XX / SJ-XX	E373-0XX / R373-0XX	ST-XX / SJ-XX	E373-098 / R373-0XX
-	29	Auto Verified Fire	1 (Alarms/Restoral)	FA-XX / FH-XX	E110-0XX / R110-0XX	FA-98 / FH-XX	E110-098 / R110-0XX
-	30	Fire Supervisory	1 (Alarms/Restoral)	FS-XX / FV-XX	E200-0XX / R200-0XX	FA-98 / FV-XX	E200-098 / R200-0XX
-	31	Day Zone	1 (Alarms/Restoral)	BA-XX / BH-XX	E130-0XX / R130-0XX	BA-98 / BH-XX	E130-098 / R130-0XX
-	87	Delayed 24 Hour Fire (wireless)	1 (Alarms/Restoral)	FA-XX / FH-XX	E110-0XX / R110-0XX	FA-98 / FH-XX	E110-098 / R110-0XX
-	88	Standard 24 Hour Fire (wireless)	1 (Alarms/Restoral)	FA-XX / FH-XX	E110-0XX / R110-0XX	FA-98 / FH-XX	E110-098 / R110-0XX
04	-	2-Wire Smoke	1 (Alarms/Restoral)	FA-00 / FH-00	E110-099 / R110-099	FA-98 / FH-98	E110-098 / R110-099
23	-	Silent 24Hr	1 (Alarms/Restoral)	UA-00 / UH-00	E140-099 / R140-099	UA-98 / UH-98	E140-098 / R140-098
24	-	Audible 24 Hour	1 (Alarms/Restoral)	UA-00 / UH-00	E140-099 / R140-099	UA-98 / UH-98	E140-098 / R140-098

## **WARNING Please Read Carefully**

### **Note to Installers**

This warning contains vital information. As the only individual in contact with system users, it is your responsibility to bring each item in this warning to the attention of the users of this system.

### **System Failures**

This system has been carefully designed to be as effective as possible. There are circumstances, however, involving fire, burglary, or other types of emergencies where it may not provide protection. Any alarm system of any type may be compromised deliberately or may fail to operate as expected for a variety of reasons. Some but not all of these reasons may be:

#### **■ Inadequate Installation**

A security system must be installed properly in order to provide adequate protection. Every installation should be evaluated by a security professional to ensure that all access points and areas are covered. Locks and latches on windows and doors must be secure and operate as intended. Windows, doors, walls, ceilings and other building materials must be of sufficient strength and construction to provide the level of protection expected. A reevaluation must be done during and after any construction activity. An evaluation by the fire and/or police department is highly recommended if this service is available.

#### **■ Criminal Knowledge**

This system contains security features which were known to be effective at the time of manufacture. It is possible for persons with criminal intent to develop techniques which reduce the effectiveness of these features. It is important that a security system be reviewed periodically to ensure that its features remain effective and that it be updated or replaced if it is found that it does not provide the protection expected.

#### **■ Access by Intruders**

Intruders may enter through an unprotected access point, circumvent a sensing device, evade detection by moving through an area of insufficient coverage, disconnect a warning device, or interfere with or prevent the proper operation of the system.

#### **■ Power Failure**

Control units, intrusion detectors, smoke detectors and many other security devices require an adequate power supply for proper operation. If a device operates from batteries, it is possible for the batteries to fail. Even if the batteries have not failed, they must be charged, in good condition and installed correctly. If a device operates only by AC power, any interruption, however brief, will render that device inoperative while it does not have power. Power interruptions of any length are often accompanied by voltage fluctuations which may damage electronic equipment such as a security system. After a power interruption has occurred, immediately conduct a complete system test to ensure that the system operates as intended.

#### **■ Failure of Replaceable Batteries**

This system's wireless transmitters have been designed to provide several years of battery life under normal conditions. The expected battery life is a function of the device environment, usage and type. Ambient conditions such as high humidity, high or low temperatures, or large temperature fluctuations may reduce the expected battery life. While each transmitting device has a low battery monitor which identifies when the batteries need to be replaced, this monitor may fail to operate as expected. Regular testing and maintenance will keep the system in good operating condition.

#### **■ Compromise of Radio Frequency (Wireless) Devices**

Signals may not reach the receiver under all circumstances which could include metal objects placed on or near the radio path or deliberate jamming or other inadvertent radio signal interference.

#### **■ System Users**

A user may not be able to operate a panic or emergency switch possibly due to permanent or temporary physical disability, inability to reach the device in time, or unfamiliarity with the correct operation. It is important that all system users be trained in the correct operation of the alarm system and that they know how to respond when the system indicates an alarm.

#### **■ Smoke Detectors**

Smoke detectors that are a part of this system may not properly alert occupants of a fire for a number of reasons, some of which follow. The smoke detectors may have been improperly installed or positioned. Smoke may not be able to reach the smoke detectors, such as when the fire is in a chimney, walls or roofs, or on the other side of closed doors. Smoke detectors may not detect smoke from fires on another level of the residence or building.

Every fire is different in the amount of smoke produced and the rate of burning. Smoke detectors cannot sense all types of fires equally well. Smoke detectors may not provide timely warning of fires caused by carelessness or safety hazards such as smoking in bed, violent explosions, escaping gas, improper storage of flammable materials, overloaded electrical circuits, children playing with matches or arson.

Even if the smoke detector operates as intended, there may be circumstances when there is insufficient warning to allow all occupants to escape in time to avoid injury or death.

#### **■ Motion Detectors**

Motion detectors can only detect motion within the designated areas as shown in their respective installation instructions. They cannot discriminate between intruders and intended occupants. Motion detectors do not provide volumetric area protection. They have multiple beams of detection and motion can only be detected in unobstructed areas covered by these beams. They cannot detect motion which occurs behind walls, ceilings, floor, closed doors, glass partitions, glass doors or windows. Any type of tampering whether intentional or unintentional such as masking, painting, or spraying of any material on the lenses, mirrors, windows or any other part of the detection system will impair its proper operation.

Passive infrared motion detectors operate by sensing changes in temperature. However their effectiveness can be reduced when the ambient temperature rises near or above body temperature or if there are intentional or unintentional sources of heat in or near the detection area. Some of these heat sources could be heaters, radiators, stoves, barbecues, fireplaces, sunlight, steam vents, lighting and so on.

#### **■ Warning Devices**

Warning devices such as sirens, bells, horns, or strobes may not warn people or waken someone sleeping if there is an intervening wall or door. If warning devices are located on a different level of the residence or premise, then it is less likely that the occupants will be alerted or awakened. Audible warning devices may be interfered with by other noise sources such as stereos, radios, televisions, air conditioners or other appliances, or passing traffic. Audible warning devices, however loud, may not be heard by a hearing-impaired person.

#### **■ Telephone Lines**

If telephone lines are used to transmit alarms, they may be out of service or busy for certain periods of time. Also an intruder may cut the telephone line or defeat its operation by more sophisticated means which may be difficult to detect.

#### **■ Insufficient Time**

There may be circumstances when the system will operate as intended, yet the occupants will not be protected from the emergency due to their inability to respond to the warnings in a timely manner. If the system is monitored, the response may not occur in time to protect the occupants or their belongings.

#### **■ Component Failure**

Although every effort has been made to make this system as reliable as possible, the system may fail to function as intended due to the failure of a component.

#### **■ Inadequate Testing**

Most problems that would prevent an alarm system from operating as intended can be found by regular testing and maintenance. The complete system should be tested weekly and immediately after a break-in, an attempted break-in, a fire, a storm, an earthquake, an accident, or any kind of construction activity inside or outside the premises. The testing should include all sensing devices, keypads, consoles, alarm indicating devices and any other operational devices that are part of the system.

#### **■ Security and Insurance**

Regardless of its capabilities, an alarm system is not a substitute for property or life insurance. An alarm system also is not a substitute for property owners, renters, or other occupants to act prudently to prevent or minimize the harmful effects of an emergency situation.

## **Limited Warranty**

Digital Security Controls Ltd. warrants the original purchaser that for a period of twelve months from the date of purchase, the product shall be free of defects in materials and workmanship under normal use. During the warranty period, Digital Security Controls Ltd. shall, at its option, repair or replace any defective product upon return of the product to its factory, at no charge for labour and materials. Any replacement and/or repaired parts are warranted for the remainder of the original warranty or ninety (90) days, whichever is longer. The original purchaser must promptly notify Digital Security Controls Ltd. in writing that there is a defect in material or workmanship, such written notice to be received in all events prior to expiration of the warranty period. There is absolutely no warranty on software and all software products are sold as a user license under the terms of the software license agreement included with the product. The Customer assumes all responsibility for the proper selection, installation, operation and maintenance of any products purchased from DSC. Custom products are only warranted to the extent that they do not function upon delivery. In such cases, DSC can replace or credit at its option.

### **International Warranty**

The warranty for international customers is the same as for any customer within Canada and the United States, with the exception that Digital Security Controls Ltd. shall not be responsible for any customs fees, taxes, or VAT that may be due.

### **Warranty Procedure**

To obtain service under this warranty, please return the item(s) in question to the point of purchase. All authorized distributors and dealers have a warranty program. Anyone returning goods to Digital Security Controls Ltd. must first obtain an authorization number. Digital Security Controls Ltd. will not accept any shipment whatsoever for which prior authorization has not been obtained.

### **Conditions to Void Warranty**

This warranty applies only to defects in parts and workmanship relating to normal use. It does not cover:

- damage incurred in shipping or handling;
- damage caused by disaster such as fire, flood, wind, earthquake or lightning;
- damage due to causes beyond the control of Digital Security Controls Ltd. such as excessive voltage, mechanical shock or water damage;
- damage caused by unauthorized attachment, alterations, modifications or foreign objects;
- damage caused by peripherals (unless such peripherals were supplied by Digital Security Controls Ltd.);
- defects caused by failure to provide a suitable installation environment for the products;
- damage caused by use of the products for purposes other than those for which it was designed;
- damage from improper maintenance;
- damage arising out of any other abuse, mishandling or improper application of the products.

### **Items Not Covered by Warranty**

In addition to the items which void the Warranty, the following items shall not be covered by Warranty: (i) freight cost to the repair centre; (ii) products which are not identified with DSC's product label and lot number or serial number; (iii) products disassembled or repaired in such a manner as to adversely affect performance or prevent adequate inspection or testing to verify any warranty claim. Access cards or tags returned for replacement under warranty will be credited or replaced at DSC's option. Products not covered by this warranty, or otherwise out of warranty due to age, misuse, or damage shall be evaluated, and a repair estimate shall be provided. No repair work will be performed until a valid purchase order is received from the Customer and a Return Merchandise Authorisation number (RMA) is issued by DSC's Customer Service.

Digital Security Controls Ltd.'s liability for failure to repair the product under this warranty after a reasonable number of attempts will be limited to a replacement of the product, as the exclusive remedy for breach of warranty. Under no circumstances shall Digital Security Controls Ltd. be liable for any special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict liability, or any other legal theory. Such damages include, but are not limited to, loss of profits, loss of the product or any associated equipment, cost of capital, cost of substitute or replacement equipment, facilities or services, down time, purchaser's time, the claims of third parties, including customers, and injury to property. The laws of some jurisdictions limit or do not allow the disclaimer of consequential damages. If the laws of such a jurisdiction apply to any claim by or against DSC, the limitations and disclaimers contained here shall be to the greatest extent permitted by law. Some states do not allow the exclusion or limitation of incidental or consequential damages, so that the above may not apply to you.

### **Disclaimer of Warranties**

*This warranty contains the entire warranty and shall be in lieu of any and all other warranties, whether expressed or implied (including all implied warranties of merchantability or fitness for a particular purpose) And of all other obligations or liabilities on the part of Digital Security Controls Ltd. Digital Security Controls Ltd. neither assumes responsibility for, nor authorizes any other person purporting to act on its behalf to modify or to change this warranty, nor to assume for it any other warranty or liability concerning this product.*

*This disclaimer of warranties and limited warranty are governed by the laws of the province of Ontario, Canada.*

**WARNING: Digital Security Controls Ltd. recommends that the entire system be completely tested on a regular basis. However, despite frequent testing, and due to, but not limited to, criminal tampering or electrical disruption, it is possible for this product to fail to perform as expected.**

### **Installer's Lockout**

Any products returned to DSC which have the Installer's Lockout option enabled and exhibit no other problems will be subject to a service charge.

### **Out of Warranty Repairs**

Digital Security Controls Ltd. will at its option repair or replace out-of-warranty products which are returned to its factory according to the following conditions. Anyone returning goods to Digital Security Controls Ltd. must first obtain an authorization number. Digital Security Controls Ltd. will not accept any shipment whatsoever for which prior authorization has not been obtained.

Products which Digital Security Controls Ltd. determines to be repairable will be repaired and returned. A set fee which Digital Security Controls Ltd. has predetermined and which may be revised from time to time, will be charged for each unit repaired.

Products which Digital Security Controls Ltd. determines not to be repairable will be replaced by the nearest equivalent product available at that time. The current market price of the replacement product will be charged for each replacement unit.



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